

# Directory of Services for Indonesian Trafficking Victims and Exploited Migrant Workers

Jakarta and West  
Java

2016



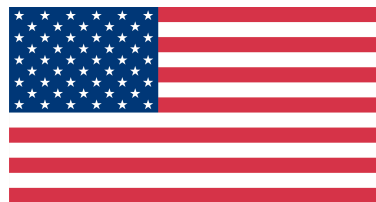
KEMENTERIAN  
PEMBERDAYAAN PEREMPUAN DAN PERLINDUNGAN ANAK  
REPUBLIK INDONESIA



KEMENTERIAN SOSIAL  
REPUBLIK INDONESIA



This publication was produced in the context of the NEXUS Institute’s longitudinal research project, *Protecting the Unassisted and Underserved. Evidence-Based Research on Assistance and Reintegration, Indonesia*, generously funded by the United States Department of State Office to Monitor and Combat Trafficking in Persons (J/TIP), under the terms of Grant No. S-SGTIP-11-GR-044. The opinions expressed herein are those of the authors and do not necessarily reflect the views of the U.S. Department of State. References to specific agencies, institutions or services should not be considered an endorsement by the authors or the United States Department of State.



NEXUS project team: Stephen Warnath, Rebecca Surtees, Suarni Daeng Caya, Laura S. Johnson, Thaufiek Zulbahary and Pattarin Wimolpitayarat

Translation: Achmad Hasan and Ilmi Lashley

Photo: Peter Biro

Front cover photo: Health worker in a village health clinic in West Java

*The NEXUS Institute® is an independent international human rights research and policy center. NEXUS is dedicated to ending contemporary forms of slavery and human trafficking as well as other abuses and offenses that intersect with human rights and international criminal law and policy. NEXUS is a leader in research, analysis, evaluation and technical assistance and in developing innovative approaches to combating human trafficking and related issues.*

In partnership with:



## Foreword from the Ministry of Women's Empowerment and Child Protection

May peace be upon you and best wishes to us all.

First of all, let us praise and thank God Almighty. Because of God Consent, The Directory of Services for Indonesian Victims of Trafficking and Exploited Migrant Workers can be completed by the research team and author to assist trafficking victims and to increase effective prevention and control of trafficking.

We realize that trafficking victims are mostly women and girls, including those who live in rural and remote locations and live in deprivation with inadequate education level, hence they need assistance from various stakeholders, especially community, religious, and traditional leaders as well as humanitarian volunteers and activists.

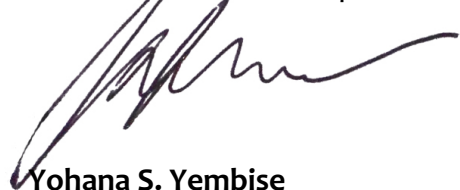
Therefore, I as the Minister of Women Empowerment and Child Protection believe that this directory is very important in improving access for victims of trafficking to nearby service agencies.

The Directory of Services for Victims of Trafficking and Exploited Migrant Workers is expected to add the quantity and quality of references on assistance provision to trafficking victims, which can be used either by the victims or stakeholders and communities, who care about fulfilling the victims' rights.

Hopefully the Directory can be valuable in providing information to prevent and control trafficking.

Once again, I would like to thank NEXUS Institute for completing the Directory. I hope strategies aimed at eliminating human trafficking will be better implemented.

Minister of Women Empowerment and Child Protection, Republic of Indonesia



Yohana S. Yembise

## Foreword from the Ministry of Social Affairs

First of all, we would like Praise and Thank Allah, be He Glorified in the Highest. Because of His Mercy and Consent, we – together with NEXUS Institute – can publish a Directory of Services for Trafficking Victims and Exploited Indonesian Migrant Workers.

Social welfare problems are complex and require continuous and integrated efforts to solve them. These problems do not stand alone; it takes systematic and targeted strategy to achieve sustainable development – based on the direction of social welfare development policies and strategies – which are geared towards improving vulnerable persons' quality of life, access to basic social and public facilities services, the right to life, and other socio-economic resources.

Social problems have been increasing from year to another, as human life gets more complex. One of the issues that needs to be addressed is human trafficking. Trafficking victims are amongst those vulnerable persons to which the Ministry of Social Affairs is mandated to provide social welfare services. Child labor, forced labor, involuntary servitude, child sexual exploitation, prostitution, forced labor migration, as well as other violence are among the forms of human trafficking and related exploitation addressed by the Ministry of Social Affairs in Indonesia. A great deal of data shows a surge in the number of trafficking cases in Indonesia. One staggering statistic, released by UNICEF in Jakarta, was that every year approximately 40,000 to 70,000 Indonesian people are trafficked for sexual exploitation to Malaysia, Singapore, Taiwan, and Australia. Moreover, a research agency in Malaysia released another alarming figure, showing that 6,705 Indonesian women were trafficked for sexual exploitation to Malaysia (Hamim & Agustinanto in Sulisyowati, 2006).

The United States Department of State in 2010 stated that Indonesia is a major source country of human trafficking. It is a transit and destination country for women, children, and men, who are subject to human trafficking, particularly prostitution and forced labor. It occurs due to unsafe migration in Indonesia; human trafficking has become an integral part of the migration process itself. From falsification of legal documents, falsification of identity and age, prospective migrants' lack of information, to the lack of protection from the State. The above empirical facts are just a small part of the human trafficking issue that occurs at the local, national, regional, and international levels. It is very difficult to be individually tackled.

NEXUS Institute's research findings on trafficking, the sad face of the victims, the locations of human trafficking victims in Indonesia, list of contacts and other source system provide some kind of overview of trafficking polarization in Indonesia, a map that can be used as a reference or a compass that can help us better focus in assisting trafficking victims. I give the highest appreciation to the research findings. The Directory has high strategic value. Hopefully, there will be a partnership or a follow-up of this research in the future to improve the quality of services for trafficking victims.

The Republic of Indonesia Ministry of Social Affairs is mandated by the Presidential Regulation No. 69/ 2008 on the Task Force for the Prevention and Control of Human Trafficking as the Chairman of the social rehabilitation sub-cluster, in which programs for repatriation and

social reintegration for human trafficking victims are included. Our hope for the NEXUS Institute's research findings is that they could strengthen future outcomes, particularly related to:

1. Strengthening the Task Force for the Prevention and Control of Human Trafficking, in terms of revamping and updating data, human resources, infrastructure, and synergy in action and regulations, as well as strategic partnerships with stakeholders in the country and abroad.
2. Improving the achievements of the Task Force for the Prevention and Control of Human Trafficking through the expansion of outreach partnerships and optimization of the potential of the media (written and/ or visual, social media, and other information and communication technology), as well as the optimization of regional government's involvement in tackling human trafficking crime;
3. Increase cooperation in regulatory and activity strategies in the context of territorial, regional, and international levels.

Finally, we would like to say congratulations on the publication of the research findings, and we also would like to thank the team of NEXUS Institute for completing the research.

Jakarta, November 2015  
Director of Social Rehabilitation for Socially Disadvantaged



Dr. Sonny W. Manalu, MM

## Acknowledgements

The *Directory of Services for Indonesian Trafficking Victims and Exploited Migrant Workers* was developed in the framework of NEXUS Institute's project *Protecting the Unassisted and Underserved. Evidence-Based Research on Assistance and Reintegration in Indonesia*, funded by the U.S. Department of State Office to Monitor and Combat Trafficking in Persons (J/TIP). We are grateful for J/TIP's generous support and for prioritizing efforts to improve assistance and reintegration services for trafficking victims. Reintegration assistance is a critical aspect of the anti-trafficking response in any country and we are proud to be cooperating with the Government of Indonesia to better understand and enhance assistance and reintegration efforts in the country.

This *Directory of Services* is for trafficking victims and exploited migrants, to inform them about available assistance and how they can access these services. We have learned over the course of this project that many trafficking victims and exploited migrants do not know what services they are entitled to and how to access the different forms of assistance, which are often integral to their reintegration. Trafficked persons and exploited migrants require and are entitled to clear, concrete and comprehensible information about what support can be found in their districts and communities and how to access this assistance as they recover and reintegrate after trafficking exploitation. This *Directory of Services* is intended to provide them with this critical information and, as such, is an important resource in assistance to trafficked persons.

The *Directory of Services for Indonesian Trafficking Victims and Exploited Migrant Workers* is the product of our collaboration with many institutions and organizations in Indonesia. We are particularly grateful for our partnership with the Ministry of Social Affairs and the Ministry of Women's Empowerment and Child Protection and we would like to recognize the important contribution of the following individuals and institutions in the development of this *Directory of Services*:

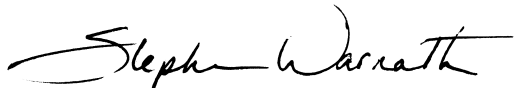
Ministry of Social Affairs: Dr. Sonny W. Manulu, MM (Director of the Directorate for Social Rehabilitation and Socially Disadvantaged); Drs. Esa Sumantri, M.MPd (Head of Unit of Social Rehabilitation for Socially Disadvantaged and Women Trafficking Victims); Dra. Maimoon Mooduto (Head of Section of Social Rehabilitation for Women Trafficking Victims); Drs. Ali Samantha (Head of PSKW of Mulya Jaya); Drs. Bambang Soewignyo (Social Worker of RPSW); Hasan Otoy (Social Worker); Sri Mulyani R (Social Worker); Ajeng Karuniasari T, S.Psi (Staff of Unit of Social Rehabilitation for Socially Disadvantaged and Women Victims of Violence); Ahmad Sahidin, S.ST, M. Kesos (Staff of Social Rehabilitation for Socially Disadvantaged and Women Victims of Violence); Retno Chaerunnisa, S.Pd (Staff of Social Rehabilitation for Socially Disadvantaged and Women Victims of Violence); Dra. Anik Sulistyowati (Staff of Social Rehabilitation for Socially Disadvantaged and Women Victims of Violence); Ibu Akifah Elansary, SH,M. Hum (Director of Directorate of Social Protection for Victims of Violence and Migrant Workers); Ibu Suni Sukawati, SE,MM (Head of Unit of Social Protection for Victims of Violence); and Ibu Isni Nur Aini, M.Psi (Coordinator of House Protection and Trauma Center, RPTC).

Ministry of Women's Empowerment and Child Protection: Drs. Wahyu Hartomo, MSc (Secretary of Ministry of Women Empowerment and

Child Protection); Dra. Sri Danti, MA (Special Staff to the Minister for Management of Information System of Women Empowerment and Child Protection); Dr. Heru Prasetya Kasidi, MSi (Women Protection Deputy of Women Empowerment and Child Protection); Ratna Susianawati, SH, MH (Head of Bureau of Law and Human Relations); Ibu Niken Kiswandari (Assistant Deputy of Protection of Victims of Trafficking); Ibu Imiarti (Head of Unit of Data and Policy Analysis of Protection of Victims of Trafficking); Ibu Gina (Head of Unit of Advocacy and Protection Facilitation of Victims of Trafficking); Ibu Tria Rosalina (Head of Sub-Unit of Data of Victims of Trafficking Protection); Ibu Kartika Sari (Staff of Victims of Trafficking Protection); and Ibu Yusmiati Nuridar (Staff of Victims of Trafficking Protection).

In addition, a number of NGOs, institutions and individuals contributed to this project including the mapping of services in Jakarta and West Java. We are grateful to: Dr. Hamid Patilima; Dr. Meiti Subardhini (Lecturer, Women Center of Social Work College of Bandung); Yayasan Bandungwangi Jakarta; Yayasan Bahtera Bandung; Institut Perempuan Bandung; Forum Warga Buruh Migran Indonesia (FWBMI Cirebon); WCC Balqis Cirebon; Yayasan Kusuma Bongas Indramayu; Jalin CIPANNAS Indramayu; Dinsosnakertrans Kabupaten Bogor; Tenaga Kesejahteraan Sosial Kecamatan (TKSK); Ciawi Bogor; Solidaritas Perempuan (SP); Peduli Buruh Migran (PBM); Serikat Pekerja Indonesia Luar Negeri (SPILN); Solidaritas Buruh Migran Karawang (SBMK); Solidaritas Buruh Migran Cianjur (SBMC); IOM; Serikat Buruh Migran Indonesia (SBMI DPN); SBMI Cianjur; SBMI Cirebon; SBMI Banyuwangi; and SBMI Sukabumi.

Finally, I would like to acknowledge and thank NEXUS Institute's project team for their work in developing this *Directory of Services* including: Rebecca Surtees, Laura S. Johnson, Thaufiek Zulbahary, Suarni Daeng Caya and Pattarin Wimolpityarat. We sincerely hope that this will be the first of many editions of this *Directory of Services* as the Ministry of Social Affairs and the Ministry of Women's Empowerment and Child Protection continue their important work in assisting and supporting the reintegration of victims of human trafficking in Indonesia.



Stephen Warnath  
President, CEO and Founder  
NEXUS Institute  
[www.NEXUSInstitute.net](http://www.NEXUSInstitute.net)  
@NEXUSInstitute

## Table of Contents

1. Introduction
  - 1.1 What is it?
  - 1.2 Who is this Directory for?
2. What is Human Trafficking?
3. Some Examples of Human Trafficking in Indonesia
4. Frequently Asked Questions (FAQs) about Trafficking
5. Indonesian Embassies Abroad
6. What Help Can You Get? Government Assistance in Indonesia
  - 6.1 Assistance available to trafficking victims
  - 6.2 Assistance available to migrant workers
  - 6.3 Assistance available to poor or vulnerable persons
7. Where is Assistance Available? List of Services in Jakarta and West Java
8. Helpline Information
  - 8.1 Hotlines in Indonesia
  - 8.2 Telephone numbers of Indonesian Embassies in foreign countries



# 1. Introduction

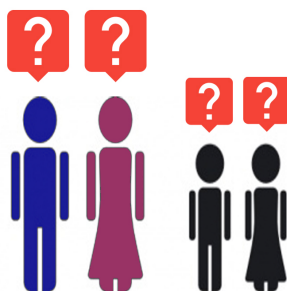
## 1.1 What is it?

This Directory provides information about human trafficking and the services and support available to Indonesian trafficking victims and exploited migrant workers in Jakarta and West Java. It is divided into the following sections:

- *Section 1. Introduction*
- *Section 2. What is Human Trafficking?*
- *Section 3. Some Examples of Human Trafficking in Indonesia*
- *Section 4. Frequently Asked Questions (FAQs) about Trafficking*
- *Section 5. Indonesian Embassies Abroad*
- *Section 6. What Help Can You Get? Government Assistance in Indonesia*
- *Section 7. Where is Assistance Available? List of Services in Jakarta and West Java*
- *Section 8. Helpline Information.*

## 1.2 Who is this Directory for?

This Directory is for Indonesian trafficking victims who require information about the assistance that is available to them, including where and how to access this assistance. This includes Indonesians trafficked abroad as well as those exploited within Indonesia. The services listed in Section 7 are in Jakarta and in West Java.



This Directory can also be used by organizations and institutions working with trafficking victims, to inform victims about their rights and available services. The Directory can be disseminated by these organizations to ensure that trafficking victims have the information they need to receive assistance and services after trafficking.

## 2. What is Human Trafficking?

In Indonesia, human trafficking is:

The recruitment, transportation, harboring, sending, transfer, or receipt of a person by means of threat or use of force, abduction, incarceration, fraud, deception, the abuse of power or a position of vulnerability, debt bondage or the giving or receiving of payments or benefits to achieve the consent of a person having control over another person, whether committed within the country or cross-border, for the purpose of exploitation or which causes the exploitation of a person.<sup>1</sup>

Human trafficking involves three stages as outlined in the diagram below:

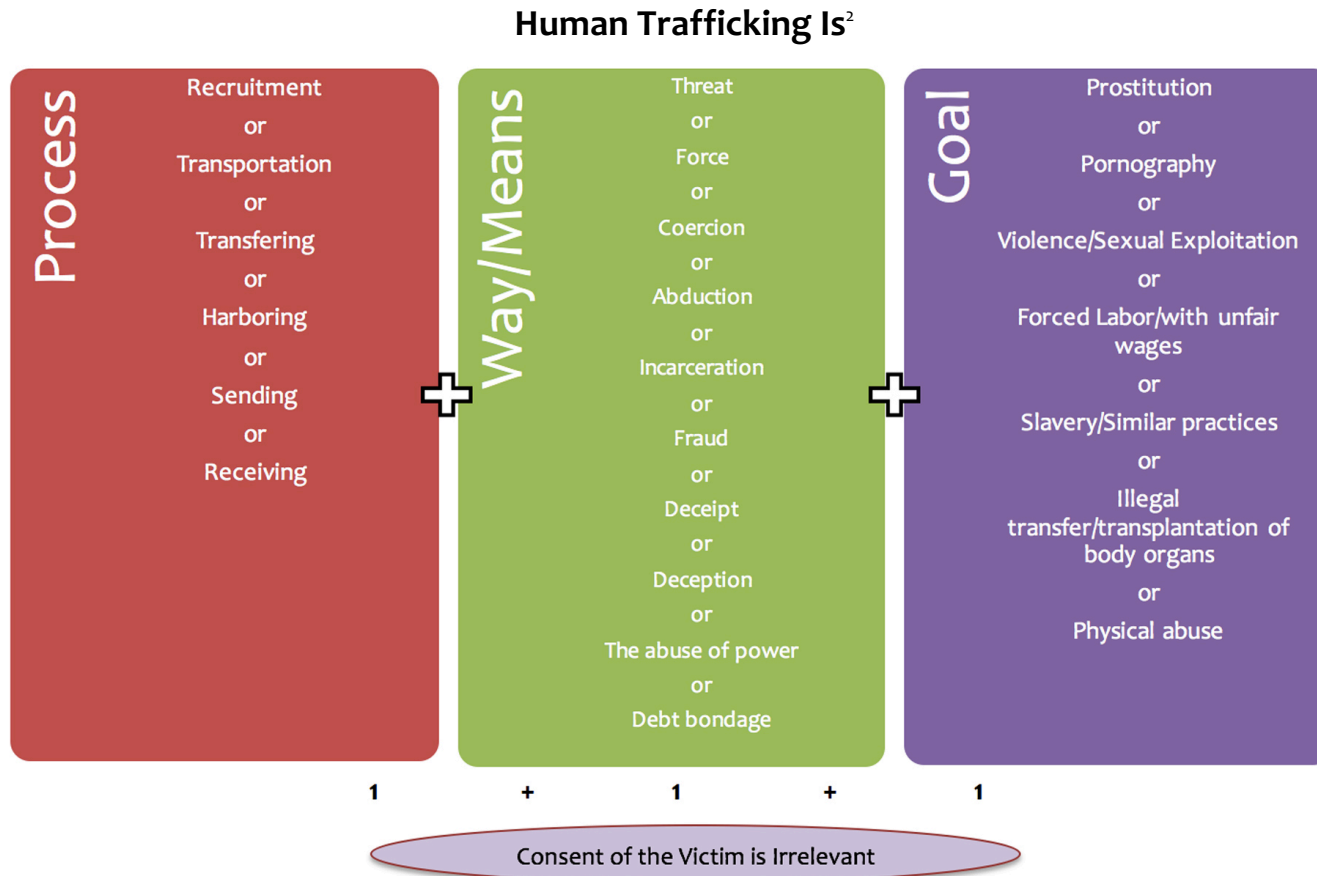


How are victims recruited?	What is transfer?	What is exploitation/abuse?
<p>Human traffickers use different techniques of deception, coercion and abuse to recruit victims. These include:</p> <ul style="list-style-type: none"> <li>• Misleading victims about a job</li> <li>• Lying about working conditions</li> <li>• Making false promises</li> <li>• False marriages</li> <li>• Kidnapping</li> </ul>	<p>Human trafficking can take place within a country or across a border. Some victims are exploited in another part of Indonesia; some are exploited abroad. Some victims will be moved or migrate to another country, either lawfully or unlawfully. Some victims will be foreign victims who are moved or migrate to Indonesia.</p>	<p>Exploitation and abuse are often combined with one or more of the following:</p> <ul style="list-style-type: none"> <li>• Victims are not free to move</li> <li>• Victims are not paid for their work or have to give their earnings to their employers</li> <li>• Identity documents are withheld</li> <li>• Victims find themselves in debt to traffickers</li> </ul>

<sup>1</sup> Article 1 of the Indonesian Anti-Trafficking Law: *Law of the Republic of Indonesia, Number 21, Year 2007, On the Eradication of the Criminal Act of Trafficking in Persons.*

Even when someone has consented to migrate, s/he can still be a trafficking victim. Even if a person has consented to accept a job, if one of the **means** listed below is used against the person (threat, force and so on) then consent is irrelevant.

For children, consent is irrelevant with or without the means listed below. This means that any **exploitation** of children that occurs through one of the **processes** listed below (recruitment, transportation and so on) is automatically human trafficking.



<sup>2</sup> This diagram was developed by the International Catholic Migration Commission (ICMC) and the Solidarity Center in the context of an anti-trafficking program funded by USAID. See Rosenberg, Ruth (2003) *Trafficking of Women and Children in Indonesia*, Jakarta: USAID, ICMC and Solidarity Center, p. 15.

### 3. Some Examples of Human Trafficking in Indonesia

“Bethari” was 15 years old when a local broker approached her parents, offering her employment as a tea-seller in Jakarta. In exchange for a sum of money that would later be deducted from Bethari's salary, her parents agreed for her to move. After working as a tea-seller in Jakarta for a year, Bethari's broker forced her to work at a *lokalisasi* (brothel). In the brothel, Bethari had a percentage of her wages taken by her pimp and half of her wages taken by the brothel owner. She was forced to pay for her food and clothes from her tips. Bethari was forced to work in the brothel every day from 6pm until 3am and served between 10 and 20 clients each day.

“Surya”, a 25-year-old Indonesian man, went to a fisher recruitment agency in Jakarta to find work. He was offered a job as a fisher, with a salary of \$260USD a month, plus bonuses. The agent pushed him to sign the contract quickly because he said that many other men were waiting for jobs. Surya signed the contract, which was in English, a language he could not understand. Several days later he departed on a fishing vessel. For eight months Surya worked 20 hours a day as a fisher, unloading and processing fish, without protective clothing or equipment and in dangerous and harsh conditions. He was physically and sexually abused by the captain and never paid. Surya escaped with other fishers when their vessel docked in New Zealand and asked help from authorities. When he returned to Indonesia, he went to the recruitment agency to demand his salary. The recruitment agency refused to pay his salary and blacklisted Surya for talking to the authorities. They also refused to return his documents, which he left with them when he migrated.

“Diah” was 30 years old when she was informally recruited through a neighbor to work as a housemaid in Hong Kong. Her employer in Hong Kong abused her horrifically, burning her with cigarettes and boiling water, beating her with fists, sticks, and household items. Diah was forced to work 15 hours a day with no days off and was not allowed to leave her employer's home. She was given only one meal per day and denied access to medical care.

“Intan” lived with her unemployed mother and three siblings in a village in West Java. She was 19 years old when a labor agent offered her work in an electronics factory in Malaysia, earning \$150USD per month. Intan accepted to job to help her family, borrowing money from a relative to pay the recruitment fee. Once in Malaysia, Intan was forced to work in a canning factory and her passport was taken by her employer. Intan worked 12 hour shifts, standing the entire time and without protective equipment. After six months she ran away from the factory and was arrested and detained by the Malaysian police for being illegally in the country and then deported.

“Citro” is a 12-year-old boy who lived in Lampung with his father, step-mother and five siblings. He dropped out of school in order to start working on a palm oil plantation in North Sumatra. Originally he worked alongside his father, but eventually he was moved to a plantation geographically isolated from his family. On the plantation he works long hours, using dangerous harvesting tools and machinery and vulnerable to physical and psychological abuse.

## 4. Frequently Asked Questions (FAQs) about Trafficking

### Q. How do I know if I am a trafficking victim?

A. If you are being exploited or abused, you may be a trafficking victim. Some signs of trafficking include:

- You are not allowed to leave your place of work or your movement is monitored or supervised.
- Your employer keeps your documents from you.
- You have not been paid for your work.
- You have only been paid part of what you were promised.
- You must turn your earnings over to your employer.
- You are being forced to work or being threatened to make you work.
- Your employer is hurting you.
- You are in debt to your employer or to someone else who is forcing you to work.
- You were “sold”; Someone paid money and says that they now own you.
- You are being forced to do things that are not a part of the working contract or agreement.
- You have a contract that penalizes you for quitting or leaving your work.
- You are not given sufficient food.
- You are not given time to rest and sleep.
- You are required to work when you are hurt or sick and are not permitted to see a doctor.

### Q. Can men be trafficking victims?

A. Yes. Men, women and children can be trafficking victims. The Indonesian law recognizes and provides assistance to all trafficking victims.

### Q. If I voluntarily enter a country illegally/unlawfully, can I still be a trafficking victim?

A. Yes. Some trafficked persons might start their journey by migrating and entering a country illegally, but find themselves tricked or forced into a bad situation later in the process - for example, being forced to work to pay back the cost of migration.

### Q. If I consented to the work that I am doing, can I still be a trafficking victim?

A. Yes. Your consent is irrelevant if your trafficker(s) used any of the means of trafficking (threat, force, fraud and so on) to gain your consent. For example, if you signed a fraudulent contract, your consent is irrelevant. Or if your trafficker(s) used your debt to gain your consent, your consent is irrelevant. And if you are under 18 years old, your consent is never relevant. Anyone under age 18 cannot consent even if the means of trafficking are not involved.

**Q. How is human trafficking different from human smuggling?**

A. Human smuggling ends when the migrant arrives at his/her intended destination. Human trafficking is the ongoing exploitation of the victim at the intended destination. Human smuggling can become human trafficking if smuggled migrants find they are tricked or forced into an exploitative situation once they arrive at their destination, even if they agreed to be smuggled into a country.

**Q. Where can I go for help?**

A. If you are a trafficking victim or an exploited migrant worker, you might need help. You might need health care or you might need temporary shelter if you don't have a safe place to live. You might need help in finding a job or going back to school. The **List of Services (Section 7)** provides a list of organizations in Jakarta and West Java that offer different forms of assistance. You can contact these institutions and organizations for help. If you are an Indonesian citizen outside of Indonesia, please see the map of **Indonesian Embassies Abroad** and contact the embassy that is closest to you for help.

**Q. How can I deal with the terrible experiences I have had?**

A. Many people return from trafficking feeling anxious, stressed or depressed. There are professionals who can help. Please see the **List of Services (Section 7)**.

**Q. I think I am a trafficking victim, but no one knows what happened to me. Can I get help?**

A. Yes. Even if you have not told anyone about your bad experiences, you can still get help. Even if your bad experiences happened a long time ago you can get help. Please see the **List of Services (Section 7)** for contact information to find help in Indonesia.

**Q. I don't want to go to court or testify against the people who trafficked me. Can I get help?**

A. Yes. Under Indonesian law, trafficking victims are entitled to services and support regardless of whether they press charges or testify against trafficker(s).

**Q. How do I know if a prostitute is a trafficking victim?**

A. Some individuals are forced or tricked into prostitution. Being forced into prostitution (by any of the means listed above) is trafficking. If a person migrates to be a dancer and is then forced to perform sexual services for clients, that person is a trafficking victim. Children under the age of 18 cannot consent to prostitution and therefore are trafficking victims if they are providing sexual services of any kind.

**Q. What are my rights as a migrant worker?**

A. Under article 8 of the Law on the Protection and Placement of Migrant Workers (Law 39/2004) you have the right to:

- Work abroad;
- Correct information about the labor market and the placement procedures for migrant workers abroad;
- Equal service and treatment in overseas placement;

- Freedom of religion and belief and the opportunity to worship according to your beliefs;
- Payment according to the standard wage in the destination country;
- The same rights, opportunities and treatment as other foreign workers according to the rules and laws in the destination country;
- A guarantee of protection of the law according to the rules and laws in respect to dehumanizing treatment or violation of your rights set out in the law for the duration of the placement abroad;
- A guarantee of protection and safe return to Indonesia; and
- A copy of the original work contract.

## 5. Indonesian Embassies Abroad

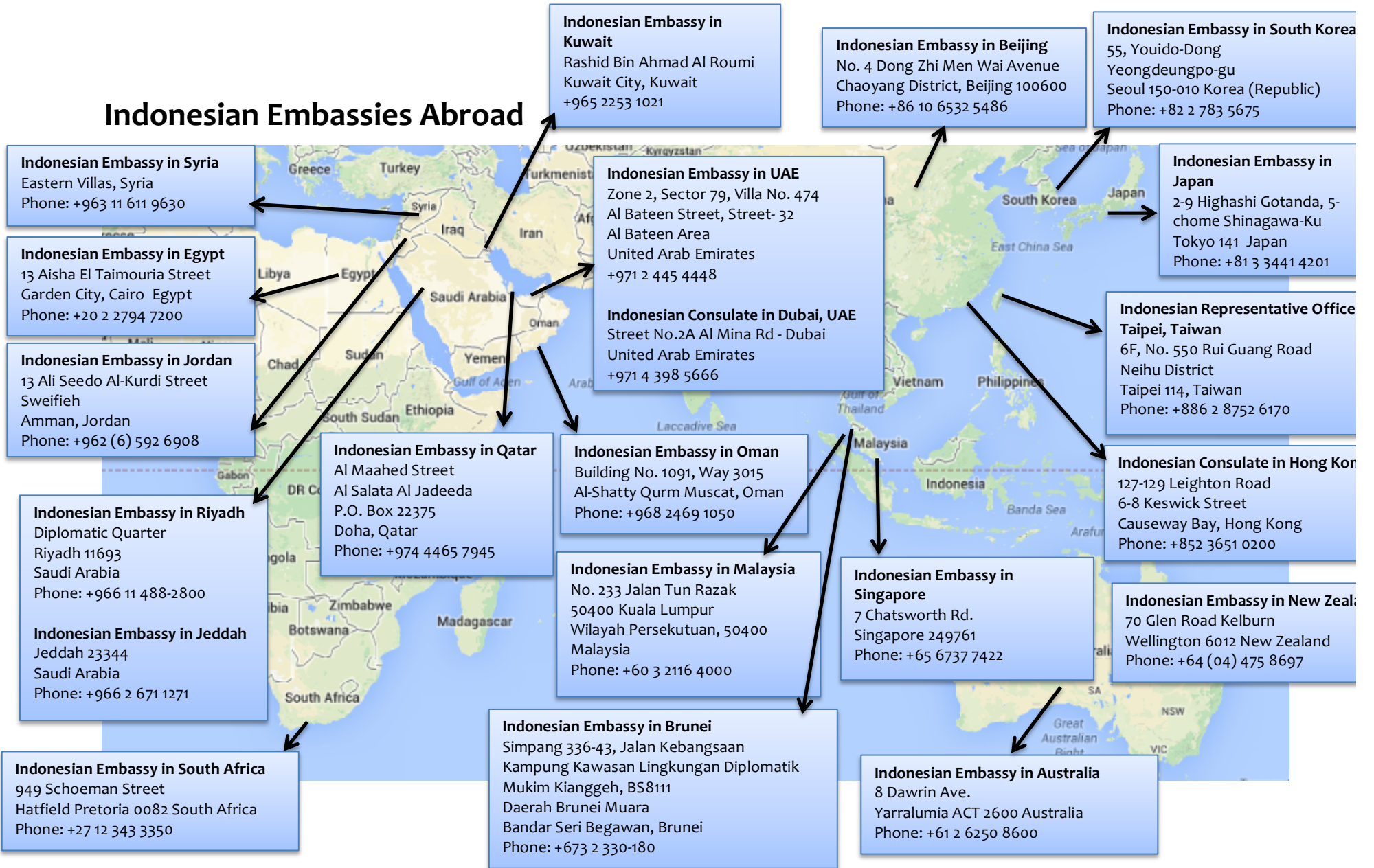
If you are an Indonesian citizen and you have been trafficked and exploited in another country, you can get assistance from the Indonesian Embassy or Consulate in that country. According to article 54 of the Indonesian Anti-Trafficking Law, the Indonesian Embassy or Consulate must provide you with legal protection and assist you with your safe return to Indonesia, including paying for your travel home.

The next page provides a map with contact information for Indonesian Embassies and Consulates in common destination countries for Indonesian migrant workers.

In addition, you can also contact the Call Center of the *Badan Nasional Penempatan dan Perlindungan Tenaga Kerja Indonesia di Luar Negeri* (National Agency for Placement and Protection of Indonesian Migrant Workers) (BNP2TKI) in Indonesia. This number can be reached by calling from abroad: the number is +62 21 29244800. It is also possible to call free of charge within Indonesia to the following number: 0 800 1000 or send a text message to 7266 from within Indonesia (texting is not free of charge). In addition, the Ministry of Foreign Affairs provides an online complaints service – please see: <http://perlindungan.kemlu.go.id>



# Indonesian Embassies Abroad



## 6. What Help Can You Get? Government Assistance in Indonesia

In Indonesia, trafficked persons and exploited migrant workers are entitled to assistance and services. This includes:

- Assistance as a trafficking victim;
- Assistance as a migrant worker and/or;
- Assistance as a poor or vulnerable person.



## 6.1 Assistance available to trafficking victims

If you are a trafficking victim, the Indonesian Anti-Trafficking Law guarantees you the following forms of help:

- Temporary shelter;
- Basic medical assistance;
- Psychological support and counseling;
- Some forms of economic aid;
- Legal assistance and support; and
- Help with staying safe.

This assistance can be claimed by a victim or his/her family, colleagues, the police, escorting volunteer, social worker or a representative of the victim following the reporting of the case by the victim or any other person to the Indonesian National Police.

To access assistance as a trafficking victim you need to have been recognized/formally identified as a trafficking victim by the state (by the national or local police, the Ministry of Social Affairs Social Bureau, the Ministry of Women's Empowerment and Child Protection or the Bureau of Women's Empowerment). The relevant state authority can then issue you a recommendation letter (*surat rekomendasi*) as a trafficking victim, which allows you to access different state services.

If you apply for services as a trafficking victim with this recommendation letter (*surat rekomendasi*) and do not receive the help you need, you can contact the Ministry of Women's Empowerment and Child Protection at the national level or the Bureau of Women's Empowerment at the local level as the operational head of the Anti-Trafficking Task Force (*Gugas Tugas*).

Some services will require submitting identity documents. However, many trafficking victims do not have their personal documents following their experiences of exploitation. To process new documents, an Indonesian trafficking victim may contact their village administration office.

As an Indonesian trafficking victim, you also can seek redress through criminal (and civil) proceedings against your trafficker(s). **If you participate in legal proceedings against a trafficker**, you are entitled to assistance and support before, during and for an appropriate time after the conclusion of criminal proceedings, as well as the right to make a claim for compensation or restitution.

<b>Assistance available to trafficking victims</b>			
<b>Form of help</b>	<b>Program/Where to go</b>	<b>Who provides this assistance</b>	<b>Type of assistance provided</b>
<b>Temporary shelter</b>	<b>P2TP2A</b> Pusat Pelayanan Terpadu Pemberdayaan Perempuan dan Anak (Integrated Service Center for Women and Children)	Ministry of Women's Empowerment and Child Protection (MoWECP) or Bureau of Women's Empowerment (Badan Pemberdayaan Perempuan)	Temporary shelter to women and children (in some provinces, men may also be able to access services through the P2TP2A).
	<b>RPTC</b> Rumah Perlindungan Trauma Center (House of Protection and Trauma Center)	Ministry of Social Affairs, Department of Social Affairs at the district level	Temporary shelter including basic needs like food and clothing. Available to adults, male and female.
	<b>RPSW</b> Rumah Perlindungan Sosial Wanita (Social Protection Home for Women)	Ministry of Social Affairs, Department of Social Affairs at the district level	Temporary shelter to women who have been sexually exploited.
	<b>RPSA</b> Rumah Perlindungan Sosial Anak (Social Protection Home for Children)	Ministry of Social Affairs, Department of Social Affairs at the district level	Temporary shelter to children.
<b>Medical assistance</b>	<b>P2TP2A</b> Pusat Pelayanan Terpadu Pemberdayaan Perempuan dan Anak (Integrated Service Center for Women and Children)	Ministry of Women's Empowerment and Child Protection (MoWECP) or Bureau of Women's Empowerment	Some forms of medical care to women and children. In some provinces, men may also be able to access services through the P2TP2A.
	<b>PPT</b> Pusat Pelayanan Terpadu (Integrated Service Center)	Ministry of Health	Some forms of medical care.
	<b>RPTC</b> Rumah Perlindungan Trauma Center (House of Protection and Trauma Center)	Ministry of Social Affairs, Department of Social Affairs at the district level	Referrals to the local clinic ( <i>puskesmas</i> ) or hospital and/or some forms of medical care, such as basic checkups. Services are available to adults (females and males).
	<b>RPSW</b> Rumah Perlindungan Sosial Wanita (Social Protection Home for Women)	Ministry of Social Affairs, Department of Social Affairs at the district level	Referrals to the local clinic ( <i>puskesmas</i> ) or hospital and/or some forms of medical care for women who have been sexually exploited.

	<b>RPSA</b> Rumah Perlindungan Sosial Anak (Social Protection Home for Children)	Ministry of Social Affairs, Department of Social Affairs at the district level	Referrals to the local clinic ( <i>puskesmas</i> ) or hospital and/or some forms of medical care for children.
<b>Psychological support and counseling</b>	<b>P2TP2A</b> Pusat Pelayanan Terpadu Pemberdayaan Perempuan dan Anak (Integrated Service Center for Women and Children)	Ministry of Women Empowerment and Child Protection (MoWECP) or Bureau of Women's Empowerment	Some forms of psychological support and counseling to women and children. In some provinces, men may also be able to access services through the P2TP2A.
	<b>PPT</b> Pusat Pelayanan Terpadu (Integrated Service Center)	Ministry of Health	Some forms of medical care.
	<b>RPTC</b> Rumah Perlindungan Trauma Center (House of Protection and Trauma Center)	Ministry of Social Affairs, Department of Social Affairs at the district level	Psychological support and counseling services, including: psychiatric services, referrals to relevant institutions, counseling, trauma healing, psychotherapy counseling, and spiritual counseling. Services are available to adults (females and males).
	<b>RPSW</b> Rumah Perlindungan Sosial Wanita (Social Protection Home for Women)	Ministry of Social Affairs, Department of Social Affairs at the district level	Referrals to the local clinic ( <i>puskesmas</i> ) or hospital and/or some forms of medical care for women who have been sexually exploited.
	<b>RPSA</b> Rumah Perlindungan Sosial Anak (Social Protection Home for Children)	Ministry of Social Affairs, Department of Social Affairs at the district level	Referrals to the local clinic ( <i>puskesmas</i> ) or hospital and/or some forms of medical care for children.
<b>Vocational training</b>	<b>PBSR</b> Panti Sosial Bina Remaja (Institute for Adolescent Social Development)	Ministry of Social Affairs, Department of Social Affairs at the district level	Vocational training for youth – community based and institutionally based.
<b>Life skills</b>	<b>RPTC</b> Rumah Perlindungan Trauma Center (House of Protection and Trauma Center)	Ministry of Social Affairs, Department of Social Affairs at the district level	Life skills, including: social life skills training, opportunities to join social conversation groups, self help groups, recreational activities, support groups, educational groups and problem solving/decision-making groups.

<b>Small business grant or loan</b>	<b>PEBA</b> Productive Economic Business Assistance ( <b>UEP</b> - Usaha Ekonomi Produktif)	Ministry of Social Affairs	Individual financial assistance for starting a business.
	“Training and assistance of the victim of trafficking” Program ( <i>Pelatihan dan Pendampingan Korban Trafficking</i> )	Ministry of Social Affairs (through its Social Rehabilitation Directorate)	Assistance to female victims of trafficking victims to set up a small business.
<b>Legal and administrative support</b>	<b>P2TP2A</b> Pusat Pelayanan Terpadu Pemberdayaan Perempuan dan Anak (Integrated Service Center for Women and Children)	Ministry of Women Empowerment and Child Protection (MoWECP)	Some forms of legal assistance/support to women and children. In some provinces, men may also be able to access services through the P2TP2A.
	<b>Indonesian Embassy</b>	Indonesian Embassy or Consulate	Assistance in processing documents to return to Indonesia.
<b>Protection</b>	<b>UPPA</b> Unit Perlindungan Perempuan dan Anak (Women and Children Protection Unit)	Police office at district level tasked with handling criminal cases that involve women and children	Receive trafficking cases, conduct investigations and make referrals for assistance.
	<b>LPSK</b> (Lembaga Perlindungan Saksi dan Korban/Institute for the Protection of Witnesses and Victims)	By LPSK	Legal assistance and physical protection to victims and witnesses involved in trafficking cases.

## 6.2 Assistance available to migrant workers

If you are an Indonesian migrant worker who has experienced exploitation in another country, you can access assistance and support in Indonesia for the harms you have suffered before, during and after your work abroad.

You are entitled to the following forms of assistance:

- Temporary shelter;
- Basic medical assistance;
- Psychological support and counseling;
- Education and life skills;

- Some forms of financial assistance;
- Legal assistance and support; and
- Help with staying safe.

<b>Assistance available to migrant workers</b>			
<b>Form of help</b>	<b>Program/Where to go</b>	<b>Who provides this assistance</b>	<b>Type of assistance provided</b>
<b>Temporary shelter</b>	<b>RPTC</b> Rumah Perlindungan Trauma Center (House of Protection and Trauma Center)	Ministry of Social Affairs, Department of Social Affairs at the district level	Temporary shelter including basic needs like food and clothing. Available to adults, male and female
	<b>SATGAS</b> Santuan Tugas TKIB (Entry Point Task Force)	Formed by governors/regents/mayors and operational at entry points where migrant workers return to Indonesia	Temporary shelter and meals
<b>Medical assistance</b>	<b>RPTC</b> Rumah Perlindungan Trauma Center (House of Protection and Trauma Center)	Ministry of Social Affairs, Department of Social Affairs at the district level	Referrals to the local clinic ( <i>puskesmas</i> ) or hospital and/or some forms of medical care (such as basic checkups). The services are available to adults (females and males)
	<b>SATGAS</b> Santuan Tugas TKIB (Entry Point Task Force)	Formed by governors/regents/mayors and operational at entry points where migrant workers return to Indonesia	Medical care while staying in the temporary shelter
<b>Psychological support and counseling</b>	<b>RPTC</b> Rumah Perlindungan Trauma Center (House of Protection and Trauma Center)	Ministry of Social Affairs, Department of Social Affairs at the district level	Psychological support and counseling services, including: psychiatric services, referrals to relevant institutions, counseling, trauma healing, psychotherapy counseling, and spiritual counseling. The services are available to adults (females and males)
	<b>SATGAS</b> Santuan Tugas TKIB (Entry Point Task Force)	Formed by governors/regents/mayors and operational at entry points where migrant workers return to Indonesia	Psychological counseling while staying in the temporary shelter

<b>Life skills</b>	<b>RPTC</b> Rumah Perlindungan Trauma Center (House of Protection and Trauma Center)	Ministry of Social Affairs, Department of Social Affairs at the district level	Life skills, including: social life skills training, opportunities to join social conversation groups, self help groups, recreational activities, support groups, educational groups and problem solving/decision-making groups
<b>Small business grant or loan</b>	<b>PEBA</b> Productive Economic Business Assistance ( <b>UEP</b> - Usaha Ekonomi Produktif)	Ministry of Social Affairs, Department of Social Affairs at the district level	Individual financial assistance to start a business
	<b>GEBA or KUBE</b> Group Economic Business Assistance	Ministry of Social Affairs, Department of Social Affairs at the district level	Group financial assistance to start a business
<b>Small cash assistance</b>	<b>SATGAS</b> Santuan Tugas TKIB (Entry Point Task Force)	Formed by governors/regents/mayors and operational at entry points where migrant workers return to Indonesia	Some small financial assistance (cash)
<b>Legal and administrative support</b>	<b>BNP2TKI</b> Badan Nasional Penempatan dan Perlindungan Tenaga Kerja Indonesia di Luar Negeri (National Agency for Placement and Protection of Indonesian Migrant Workers)	Established by Law 39/2004	Crisis Center and a hotline, which migrant workers can contact about any violations of their rights
	<b>SATGAS</b> Santuan Tugas TKIB (Entry Point Task Force)	Formed by governors/regents/mayors and operational at entry points where migrant workers return to Indonesia	Repatriation to the province or region of origin and letters to facilitate the migrant worker's return
<b>Protection</b>	<b>SATGAS</b> Santuan Tugas TKIB (Entry Point Task Force)	Formed by governors/regents/mayors and operational at entry points where migrant workers return to Indonesia	Assurance of the migrant worker's security during arrival, stay, transportation and the return process



### 6.3 Assistance available to poor or vulnerable persons

Indonesian trafficking victims and exploited migrant workers should be able to access the assistance and support that the government provides for poor and socially vulnerable persons. These include:

- 1) Social rehabilitation;
- 2) Social security;
- 3) Social empowerment; and
- 4) Social protection.

Many of the services for poor or socially vulnerable persons in Indonesia are managed through the *Tim Nasional Percepatan Penanggulangan Kemiskinan* (Team for Accelerating Poverty Reduction) (TNP2K).

Assistance available to poor or vulnerable persons			
Form of help	Program/Where to go	Who provides this assistance	Type of assistance provided
<b>Housing</b>	<b>Rutilahu</b> Rumah Tidak Layak Huni (Restoration of Uninhabitable Homes)	Tim Nasional Percepatan Penanggulangan Kemiskinan (Team for Accelerating Poverty Reduction) (TNP2K)	Financial assistance for renovating homes that are deemed uninhabitable
<b>Medical assistance</b>	<b>P2TP2A</b> Pusat Pelayanan Terpadu Pemberdayaan Perempuan dan Anak (Integrated Service Center for Women and Children)	Ministry of Women's Empowerment and Child Protection (MoWECP) or Bureau of Women's Empowerment	Some forms of medical care to women and child victims of violence. In some provinces, men may also be able to access services through the P2TP2A.
	<b>BPJS</b> Badan Penyelenggara Jaminan Sosial Kesehatan (Healthcare and Social Security Agency)	<b>BPJS</b> Badan Penyelenggara Jaminan Sosial Kesehatan (Healthcare and Social Security Agency)	Affordable or free health insurance
	<b>JKN</b> Jaminan Kesehatan Masyarakat (National Health Insurance Program)	<b>JKN</b> Jaminan Kesehatan Masyarakat (National Health Insurance Program)	Affordable or free health insurance

	<b>KIS card</b> Kartu Indonesia Sahit (Health Indonesia Card)	Tim Nasional Percepatan Penanggulangan Kemiskinan (Team for Accelerating Poverty Reduction) (TNP2K)	Treatment at public primary care clinics ( <i>puskesmas</i> ) and treatment in third-class hospitals
	<b>Jakarta Health Card (Kartu Jakarta Sehat)</b>	Limited to residents of Jakarta	Access to free medical care in all health centers in Jakarta
<b>Education</b>	<b>KIP Card</b> Kartu Indonesia Pintar (Smart Indonesia Card)	Replaced the previous program Cash Transfers for Poor Students/Poor Student Aid (BSM)	225,000IDR per semester for elementary students, 375,000IDR per semester for middle school students and 500,000IDR per semester for senior high or vocational school students
	<b>PSBR</b> Panti Sosial Bina Remaja (Institute for Adolescent Social Development)	Ministry of Social Affairs,, Department of Social Affairs at the district level	Vocational trainings to socially vulnerable youth
<b>Small cash assistance</b>	<b>KKS Card</b> Kartu Keluarga Sejahtera (Family Welfare Card)	Tim Nasional Percepatan Penanggulangan Kemiskinan (Team for Accelerating Poverty Reduction) (TNP2K)	200,000IDR per month
	<b>PKH</b> Program Keluarga Harapan (Family Hope Program)	Ministry of Social Affairs, Department of Social Affairs at the district level	Conditional cash assistance
<b>Funding to start a small business</b>	<b>KUBE / GEBA</b> Kelompok Usaha Bersama (Group Economic Business Assistance)	Ministry of Social Affairs, Department of Social Affairs at the district level	20 million IDR grant for business development, provided to a group of ten individuals
<b>Legal and administrative support</b>	<b>LBH</b> (Lembaga Bantuan Hukum or Indonesian Legal Aid Foundation)	<b>LBH</b> Lembaga Bantuan Hukum (Indonesian Legal Aid Foundation)	Free legal aid
Family mediation and counseling	K3 (Lembaga Konsultasi Kesejahteraan Keluarga or Family Welfare Consultation Institute)	Ministry of Social Affairs and the Bureau of Social Affairs at the provincial and district level	Services focused on handling and mediating problems in the family including counseling, consultations, administration and information dissemination, outreach, protection and empowerment and referral, as needed.

## 7. Where is Assistance Available? List of Services in Jakarta and West Java

Organisasi/ Lembaga	Bagian/Unit	Wilayah Kerja	Jenis Layanan	Korban yang mendapat layanan	Alamat dan Kontak yang dapat dihubungi
<b>Provinsi Jawa Barat</b>					
Pusat Pelayanan Terpadu Pemberdayaan Perempuan dan Anak (P2TP2A) Provinsi Jawa Barat	Bagian Pengaduan Kasus	Provinsi Jawa Barat	Bantuan hukum, pengaduan, rujukan kasus, reintegrasi	Perempuan dan anak	Jl. L.L.R.E Martadinata No. 2 Bandung Tel: (022) 4230609, Fax: (022) 4230609, Hotline: 0-800-1000-400, Email: p2tp2a_jabar@yahoo.com, Website: www.p2tp2ajabar.org
Dinas Sosial Provinsi Jawa Barat	Bagian Rehabilitasi Sosial	Provinsi Jawa Barat	Rehabilitasi sosial, pemulangan, reintegrasi	Perempuan dan anak	Jl. Raya Cibabat No. 331 Cimahi, Tel: (022) 6643149; 6643209; 6649557; 6633323, Fax : 022-6645535
Dinas Tenaga Kerja dan Transmigrasi Provinsi Jawa Barat	Bagian Bina Penempatan Tenaga Kerja & Bagian Pemulangan	Provinsi Jawa Barat	Pemberdayaan ekonomi	Pekerja migran (TKI)	Jl. Soekarno Hatta no. 532, Bandung Tel: (022) 7564327, 7511487, <a href="http://disnakertrans.jabarprov.go.id">http://disnakertrans.jabarprov.go.id</a>
Balai Pelayanan Penempatan dan Perlindungan Tenaga Kerja Indonesia (BP3TKI) Bandung	Bagian Pemberdayaan & Pemulangan	Provinsi Jawa Barat	Pengaduan, penanganan kasus	Pekerja migran (TKI)	Jl. Soekarno Hatta No: 587 Kiara Condong, Bandung, Provinsi Jawa Barat, Tel /Fax: (022) 7336965
P2TP2A Kota Bandung “Bale Karya Wanoja”	Bagian Pengaduan Kasus	Kota Bandung	Pengaduan, rujukan kasus	Perempuan dan anak	Jl. Ibrahim Adjie No. 84, Kota Bandung, Tel/Fax: (022) 7230875
Rumah Perlindungan dan Trauma Center (RPTC) – Caringin	Bagian Pengaduan	Provinsi Jawa Barat	Pemulihan, pemulangan, reintegrasi	Laki-laki, perempuan, anak	Dinas Sosial Provinsi Jawa Barat, Jl. Raya Cibabat No. 331, Cimahi Bandung, Tel: (022) 5893326, 6004819

P2TP2A Kab. Bandung	Bagian Pengaduan	Kabupaten Bandung	Pengaduan	Perempuan dan anak	Komplek Pemda Kab. Bandung, Jl. Raya Soreang Km 17, Bandung, Tel: (022) 5891002
P2TP2A Bandung Barat	Bagian Pengaduan	Kab. Bandung Barat	Pengaduan	Perempuan dan anak	Jl. Raya Ngamprah Cisarua Km. 2, Bandung Barat, HP: 081394203060 (Nur)
Dinsosnakertrans Kab. Bandung Barat	Bagian Rehabilitasi Sosial & Bagian KTK-PM (Korban Tindak Kekerasan dan Pekerja Migran)	Kab. Bandung Barat	Pengaduan, rehabilitasi sosial, pemulangan	Laki-laki, perempuan dan anak	Jl. Raya Batujajar Km 3.5, Kabupaten Bandung Barat, Tel: (022) 2533372, Email: <a href="mailto:dinsosnakerkabbandungbarat@yahoo.co.id">dinsosnakerkabbandungbarat@yahoo.co.id</a>
Dinas Sosial Kab. Bandung	Bagian Rehabilitasi Sosial & Bagian KTK-PM	Kab. Bandung	Pengaduan, rehabilitasi sosial, pemulangan	Laki-laki, perempuan dan anak	Komplek Pemda Kab. Bandung, Jl. Raya Soreang Km 17, Soreang, Kabupaten Bandung, Tel: (022) 5893326, 5891136, Email: <a href="mailto:dinsoskabbandung@yahoo.co.id">dinsoskabbandung@yahoo.co.id</a>
Dinas Sosial Kota Bandung	Bagian Rehabilitasi sosial & Bagian KTK-PM	Kota Bandung	Pengaduan, rehabilitasi sosial, pemulangan	Laki-laki, perempuan dan anak	Jl. Sindan Sirna No. 40, Bandung, Tel: (022) 2013139, Email: <a href="mailto:dinsoskotabandung@yahoo.co.id">dinsoskotabandung@yahoo.co.id</a>
Institut Perempuan	Bagian Pengaduan Kasus	Provinsi Jawa Barat	Advokasi, pendidikan dan pendampingan korban	Perempuan	Jl. Dago Pojok No. 85, Coblong, Bandung, Tel./Fax: (022) 2516378, Email: <a href="mailto:institut_perempuan@yahoo.com">institut_perempuan@yahoo.com</a> <a href="http://www.institutperempuan.or.id">www.institutperempuan.or.id</a>

Yayasan Bahtera Bandung	Bagian Pengaduan	Provinsi Jawa Barat	Pengaduan, shelter, pendampingan, konseling, pelyn. kesehatan, advokasipendidikan, pemulangan, reintegrasi sosial	Anak, perempuan dan laki-laki	Jl. Batu Indah VII No. 12 Buah Batu, Bandung, Tel: (022) 7501711
YPM Kesuma	Bagian kasus	Provinsi Jawa Barat	Pencegahan	Laki-laki dan perempuan (anak dan dewasa)	Jl. Cisitu Baru No.25 Kelurahan Dago, Kecamatan Coblong, Bandung, Tel: (022) 251 3105, HP: 081802267555 (Susi)
P2TP2A Kab. Karawang	Bagian Pengaduan Kasus	Kabupaten Karawang	Pengaduan	Perempuan dan anak	Jl. Ahmad Yani, Kompleks Islamic Center, Karawang, Tel: (0267) 8451683 Fax: (0267) 8452887, HP. 081219483636 (Nina Razina, Kabid PP dan Sekretaris) Email: sanggatika@yahoo.com
Dinas Sosial dan Penanggulangan Bencana Kab. Karawang	Bagian Rehabilitasi Sosial & Bagian KTK-PM	Kabupaten Karawang	Pendampingan korban, reintegrasi	Laki-laki, perempuan dan anak	Jl. Husni Hamid No. 3 Karawang, Tel: (0267) 02917, Email: <a href="mailto:dinsoskabkarawang@yahoo.co.id">dinsoskabkarawang@yahoo.co.id</a>
Dinas Tenaga Kerja dan Transmigrasi Kabupaten Karawang	Bagian Pengaduan	Kabupaten Karawang	Pendampingan korban, reintegrasi	Pekerja migran (TKI), laki-laki dan perempuan	Jl. Surotokunto Km.6 Warung Bambu, Karawang Timur, Karawang, Tel: (0267) 436270, 432008
Badan Keluarga Berencana dan Pemberdayaan Perempuan - Kabupaten Karawang	Bagian Pengaduan	Kabupaten Karawang	Informasi, sosialisasi tentang bahaya trafficking, pengaduan	Perempuan dan anak	Jl. Ciremai No. 1 Karang Indah Karawang, Tel: (0267) 8452887, HP: 085219065186 (Khaidir)

Lembaga Konsultasi Kesejahteraan Keluarga Karawang (LK3) – Melati, Kabupaten Karawang	Bagian Konsultasi	Kabupaten Karawang	Konseling; konsultasi; pelayanan informasi; perlindungan; penjangkauan; pendampingan; rujukan	Laki-laki, perempuan, anak	Jl. Husni Hamid No. 3 Karawang, Tel: (0267) 402917, Email: <a href="mailto:dinsoskabkarawang@yahoo.co.id">dinsoskabkarawang@yahoo.co.id</a>
Solidaritas Buruh Migran Karawang (SBMK)	Bagian Penanganan Kasus	Kab. Karawang	Pendampingan, bantuan okum, konseling, penguatan dan pemberdayaan korban, advokasi kebijakan, informasi pencegahan	Pekerja migran (TKI) dan korban perdagangan orang	Dusun Sempur, RT 001/RW 03 Desa Pasir Kaliki, Kecamatan Rawamerta, Karawang, HP: 081293510005 (Dadang Muchtar)
SBMI Karawang	Bagian Pengaduan	Kabupaten Karawang	Pendampingan, konseling, pemberdayaan, reintegrasi	Pekerja migran dan korban perdagangan orang	Jl. Wadas, Tempuran No. 28, Desa Karyamukti, Kec Lemahabang Kab Karawang, Tel: (0267) 8620063, HP: 0813 1603 0425 (Didin Chaerudin), Email: <a href="mailto:sbmikarawang@yahoo.com">sbmikarawang@yahoo.com</a>
Solidaritas Buruh Migran Cianjur (SBMC)	Bagian Penanganan kasus	Kabupaten Cianjur	Pendampingan, bantuan okum, konseling, penguatan dan pemberdayaan korban, advokasi kebijakan, informasi pencegahan	Pekerja migran (TKI) dan korban perdagangan orang	Desa Mandalawangi, Kec. Leles, Kabupaten Cianjur; HP: 081585515558 (Hetti)

SBMI Cianjur	Bagian Pengaduan	Kota/ Kabupaten Cianjur	Pendampingan, konseling, pemberdayaan, reintegrasi	Pekerja migran dan korban perdagangan orang	Jl.Ciherang-Lio No.5 RT 1/3,Desa Ciherang,Kec. Karang Tengah, Cianjur, HP: 08562062337, 087820067230 (Ajat Sudrajat), Email: sbmi@activist.com
Dinas Sosial Tenaga Kerja dan Transmigrasi Kabupaten Cianjur	Bagian Rehabilitasi sosial&Bagian KTK-PM	Kabupaten Cianjur	Pengaduan, rehabilitasi sosial, pemulangan	Pekerja migran (TKI) dan korban perdagangan orang	Jalan Raya Bandung KM. 4,5 Kabupaten Cianjur, Tel:(0263) 262464, Fax: (0263) 262464, Layanan untuk korban: (0263) 262464, Email: <a href="mailto:dinsoskab Cianjur@yahoo.co.id">dinsoskab Cianjur@yahoo.co.id</a>
Badan Keluarga Berencana Dan Pemberdayaan Perempuan (BKBPP) - Kabupaten Cianjur	Bagian Pengaduan	Kabupaten Cianjur	Informasi, sosialisasi tentang bahaya trafficking, pengaduan	Perempuan dan anak	Jalan Siliwangi No 17 Kabupaten Cianjur; Tel: (0263) 264188 Fax: (0263) 264802, HP: 085659227393 (Tuti)
P2TP2A Kabupaten Cianjur	Bagian Pengaduan	Kabupaten Cianjur	Pengaduan, rujukan kasus, reintegrasi	Perempuan, Laki-laki dan anak	Jl.Siliwangi Kompleks SMPN 1 Cianjur Kel.Pamoyanan Kec. Cianjur, Kab. Cianjur, Tel: (0263) 27054, HP: 081912055784 (Lidia)
P2TP2A “BUMI PUTRI MANDIRI” - Sukabumi	Bagian Pengaduan	Kabupaten Sukabumi	Pengaduan	Perempuan dan anak	Komplek Alun-Alun Cisaat, Sukabumi. Tel: (0266) 6251322, 085861399186, HP: 085720141646 (Heni)
Dinas Sosial Kab. Sukabumi	Bagian Rehabilitasi sosial; Bagian KTK-PM&Bidang Pemberdayaan Perempuan dan Anak	Kabupaten Sukabumi	Pengaduan, rehabilitasi sosial, pemulangan	Laki-laki, perempuan dan anak	Komplek Gelanggang Pemuda Cisaat, Kab. Sukabumi, Tel:(0266) 245997, Email: <a href="mailto:dinsos-kabsi@yahoo.co.id">dinsos-kabsi@yahoo.co.id</a>

<a href="#">Lembaga Konsultasi Kesejahteraan Keluarga (LK3)</a> Kab. Sukabumi	Bagian Konsultasi	Kabupaten Sukabumi	Konseling, konsultasi, pelayanan informasi, perlindungan, penjangkauan, pendampingan, rujukan	Laki-laki, perempuan, anak	Komplek Gelanggang Pemuda Cisaat, Kab. Sukabumi, Tel: (0266) 245997, Email: <a href="mailto:dinsos-kabsi@yahoo.co.id">dinsos-kabsi@yahoo.co.id</a>
SBMI Sukabumi	Bagian Pengaduan	Kabupaten/ Kota Sukabumi	Pendampingan, bantuan hukum, konseling, reintegrasi	Buruh migran dan korban perdagangan orang	Kampung Muara, RT 03/06, Desa Jambenenggang, Kecamatan Kebon Pedes, Kab. Sukabumi, HP: 0813 8220 5062, 0856 2443 1183 (Jejen)
P2TP2A Kota Sukabumi	Bagian Pengaduan	Kota Sukabumi	Pengaduan, bantuan hukum	Perempuan korban perdagangan orang	Jl. Bhayangkara No. 226, Sukabumi, HP: 081563122654 (Drs. Ayi)
Dinsosnaker dan Penanggulangan Bencana Kota Sukabumi	Bagian Rehabilitasi sosial&Bagian KTK-PM	Kota Sukabumi	Pengaduan, rehabilitasi sosial, pemulangan	Laki-laki, perempuan dan anak	Jl. Ciaulpasir No. 126 Sukabumi, Tel: (0266) 245223, Email: <a href="mailto:dinsosnakerkotasukabumi@yahoo.co.id">dinsosnakerkotasukabumi@yahoo.co.id</a>
P2TP2A Banjar	Bagian Pengaduan	Banjar	Pengaduan	Perempuan dan anak	Jl. Gerilya Komplek Perkantoran, Pamongkoran, Banjar, Tel: (0265) 2731406, 2731404
Dinas Sosial dan Tenaga Kerja Kota Banjar	Bagian Rehabilitasi sosial&Bagian KTK-PM	Kota Banjar	Pengaduan, rehabilitasi sosial, pemulangan	Laki-laki, perempuan dan anak	Jl. Gerilya Komplek Perkantoran Pamongkoran, Banjar, Tel: (0265) 2731406, 2731404 Email: <a href="mailto:dinsoskotabanjar@yahoo.co.id">dinsoskotabanjar@yahoo.co.id</a>
P2TP2A Kota Bekasi	Bagian Pengaduan	Kota Bekasi	Pengaduan	Perempuan dan anak	Jl. A. Yani No. 1 Bekasi, Tel: (021) 28088808, HP: 082110178988 (Yuli)
Dinas Sosial Kota Bekasi	Bagian Rehabilitasi sosial&Bagian KTK-PM	Kota Bekasi	Rehabilitasi sosial, pemulangan	Perempuan dan anak	Jl. Juanda No. 100, Kota Bekasi, Tel: (021) 88349600, Email: <a href="mailto:bekasidinsoskota@yahoo.co.id">bekasidinsoskota@yahoo.co.id</a>



P2TP2A Kab. Bekasi	Bagian Pengaduan	Kabupaten Bekasi	Pengaduan	Perempuan dan anak	Komplek Perkantoran Pemda, Sukamahi, Cikarang Pusat, HP: 081298884726 (Nana)
Pos Pelayanan Penempatan dan Perlindungan Tenaga Kerja Indonesia (P4TKI) - Bekasi	Bagian pengaduan	Kota/ Kabupaten Bekasi, Kabupaten Karawang, Subang, Depok, Bogor	Pengaduan, pendampingan kasus	Pekerja migran (TKI)	Jl Raya Jati Mekar No: 189C-D Jati Asih, Bekasi Selatan, Tel: (021) 84976800, Fax: (021) 84976700
P2TP2A Kota Bogor	Bagian Pengaduan	Kota Bogor	Pengaduan	Perempuan dan anak	Jl. Ciwaringin No. 99, Bogor, Tel: (0251) 8321558, HP: 08128044347 (Yus)
Dinsosnakertrans Kota Bogor	Bagian Rehabilitasi sosial&Bagian KTK-PM	Kota Bogor	Pengaduan, rehabilitasi sosial, pemulangan	Laki-laki, perempuan dan anak	Jl. Merdeka 142 Bogor, Tel: (0251) 8332315, Email: <a href="mailto:dinsosnakerkotabogor@yahoo.co.id">dinsosnakerkotabogor@yahoo.co.id</a>
Dinsosnakertrans Kab. Bogor	Bagian Rehabilitasi sosial&Bagian KTK-PM	Kab. Bogor	Pengaduan, rehabilitasi sosial, pemulangan	Laki-laki, perempuan dan anak	Jl. Bersih No. 2, Cibinong 16194, Bogor, Tel:(021) 8757668, Email: <a href="mailto:dinsosnakertrans@bogorkab.go.id">dinsosnakertrans@bogorkab.go.id</a>
<a href="#">Lembaga Konsultasi Kesejahteraan Keluarga</a> (LK3)	Bagian konsultasi	Kab. Bogor	Konseling, konsultasi, pelayanan informasi, perlindungan, penjangkauan, pendampingan, rujukan	Laki-laki, perempuan, anak	Jl. Bersih No. 2, Cibinong 16194, Bogor, Tel: (021) 8757668, Email: <a href="mailto:dinsosnakerkabbogor@yahoo.co.id">dinsosnakerkabbogor@yahoo.co.id</a>
P2TP2A "SAYAGA" Kab. Bogor	Bagian Pengaduan	Kab. Bogor	Pengaduan	Perempuan dan anak	Komplek Perkantoran Pemda, Jl. Bersih, Cibinong, HP: 081586720306 (Ratih – Sekretaris P2TP2A SAYAGA)

YPM-Kesuma Bogor	Bagian LK3	Kab. Bogor	Pengaduan, shelter darurat, konseling, pelatihan, pendidikan, penjangkauan	Perempuan, laki-laki (dewasa dan anak)	Perumahan Griya Tonjong Asri Blok B2 No. 21-22 Desa Waringin Jaya kecamatan Bojonggede Kab. Bogor, HP: 081296494604 (Yunda Rusman), atau 082114192778 (Herris Purwanti)
P2TP2A Kab. Ciamis	Bagian Pengaduan	Kab. Ciamis	Pengaduan	Perempuan dan anak	Jl. Ahmad Yani 8, Ciamis, Tel: (0265) 77667
Dinsosnakertrans Kab. Ciamis	Bagian Rehabilitasi sosial&Bagian KTK-PM	Kab. Ciamis	Pengaduan, rehabilitasi sosial, pemulangan	Laki-laki, perempuan dan anak	Jl. Tentara Pelajar No. 1-3, Kab. Ciamis, Tel: (0265) 771096, Email: <a href="mailto:disnakerkabciamis@yahoo.co.id">disnakerkabciamis@yahoo.co.id</a>
P2TP2A Kota Cimahi	Bagian Pengaduan	Kota Cimahi	Pengaduan	Perempuan dan anak	Komplek Pemkot, Jl. Raden Demang Harjakusumah, Gedung C Lt. 3, Tel: (022) 6632338, HP: 0856 2482 3367 (Risda)
Disnakertransos Kota Cimahi	Bagian Rehabilitasi sosial&Bagian KTK-PM	Kota Cimahi	Pengaduan, rehabilitasi sosial, pemulangan	Laki-laki, perempuan dan anak	Komplek Pemkot, Jl. Raden Demang Harjakusumah, Gedung C Lt. 2, Cimahi Tel: (022) 6631883, Email: <a href="mailto:disnakerkotacimahi@yahoo.co.id">disnakerkotacimahi@yahoo.co.id</a>
P2TP2A Kota Cirebon	Bagian pengaduan	Kota Cirebon	Pengaduan	Perempuan dan anak	Jl. Brigjen Darsono No. 4 Bypass Kota Cirebon, HP: 081564635437 (Drg. Siska Liliana Mulyadi)
Lembaga “Wadul Bae”	Bagian pengaduan	Cirebon	Pengaduan	Perempuan dan anak	Jl. Brigjen Darsono No. 4 Bypass, Cirebon, HP: 088802246594 (Suryadi)
Dinas Sosial Tenaga Kerja dan Transmigrasi Kota Cirebon	Bagian Rehabilitasi sosial&Bagian KTK-PM	Kota Cirebon	Pengaduan, rehabilitasi sosial, pemulangan	Laki-laki, perempuan dan anak	Jl. DR. Cipto Mangunkusumo, Cirebon, Tel: (0231) 203622, Email: <a href="mailto:dinsoskotacirebon@yahoo.co.id">dinsoskotacirebon@yahoo.co.id</a>
Dinas Sosial Kab. Cirebon	Bagian Rehabilitasi sosial&Bagian KTK-PM	Kab. Cirebon	Pengaduan, rehabilitasi sosial, pemulangan	Laki-laki, perempuan dan anak	Jl. Sunan Drajat No. 16, Sumber, Kab Cirebon, Tel: (0231) 321728, Email: <a href="mailto:dinsoskabcirebon@yahoo.co.id">dinsoskabcirebon@yahoo.co.id</a>

Tim Gugus Tugas P2TP2A “SUMBER KASIH SAYANG”, Kab. Cirebon	Bagian pengaduan	Kab. Cirebon	Pengaduan	Korban perdagangan orang	Jl. Sunan Kalijaga No. 3 Komplek Perkantoran Pemda Kab. Cirebon, Tel: (0231) 323450, HP: 087829607009 (Lenny KS)
Pos Pelayanan Penempatan dan Perlindungan Tenaga Kerja Indonesia (P4TKI) Cirebon	Bagian pengaduan	Cirebon, Indramayu, Majalengka dan Kuningan	Pengaduan, pendampingan kasus	Pekerja migran (TKI)	Jl Sultan Ageng Tirtayasa No. 1, Kedaung, Kab. Cirebon Tel: (0231) 484043
Badan Pemberdayaan Masyarakat PP-KB Kota Cirebon	Bagian pengaduan	Kota Cirebon	Informasi, sosialisasi tentang bahaya trafficking, pengaduan	Perempuan dan anak	Jl. Brigjen Darsono No. 4 Bypass Cirebon, Tel: (0231) 486867, HP: 081312141403 (Wiranti, Sekretaris)
Badan Pemberdayaan Perempuan dan KB Kab. Cirebon	Bagian pengaduan	Kab. Cirebon	Informasi, sosialisasi tentang bahaya trafficking, pengaduan	Perempuan dan anak	Jl. Sunan Kalijaga No. 3 Komplek Perkantoran Pemda Kab. Cirebon, Tel:(0231) 323450
WCC Mawar Balqis Cirebon	Bagian pendampingan korban	Cirebon, Majalengka, Indramayu, Kuningan	Pendampingan (psikologi, agama, hokum), konseling, pemberdayaan korban, reintegrasi	Pekerja migran, korban perdagangan orang, perempuan	Jl. Serayu No 11, Desa Junjang, Kecamatan Arjawinangun, Kab. Cirebon, Tel: (0231) 358444, Email: <a href="mailto:wccmawarbalqis@yahoo.com">wccmawarbalqis@yahoo.com</a>
Forum Warga Buruh Migran (FWBMI)/SBMI Cirebon	Bagian pengaduan	Kota/ Kabupaten Cirebon	Pendampingan konseling, pemberdayaan, reintegrasi	Pekerja migran, korban perdagangan orang	Jl.Raya Serang Babakan, KM 1.5, Tanjakan, Desa Serang Wetan, Kecamatan Babakan, Kab. Cirebon, HP: 085224119844 (Castra Aji), Email: <a href="mailto:casbumicrb@yahoo.co.id">casbumicrb@yahoo.co.id</a>

Yayasan Banati	Bagian pengaduan	Kota/ Kabupaten Cirebon	Pengaduan, pendampingan konseling, pemberdayaan, reintegrasi	Pekerja migran, korban perdagangan orang	Jl. Raya Palimanan Barat 157, Kecamatan Gempol, Kabupaten Cirebon, Telp. (0231) 343363, HP: 0818235572, 081312256646 (Euis)
P2TP2A "SAYAGA" Depok	Bagian Pengaduan	Depok	Pengaduan	Perempuan dan anak	Jl. Raya Citayem, Komplek Ruko Kartini No. 19, Depok, HP: 08121819447 (Resya)
P2TP2A Kab Garut	Bagian Pengaduan	Kab Garut	Pengaduan	Perempuan dan anak	Jl. Kompleks Paseban 2 Blok C No. E7, Tarogong, Garut, HP: 082118684567 (Nitta K. Wijaya)
Dinsosnakertrans Kab. Garut	Bagian Rehabilitasi sosial&Bagian KTK-PM	Kab. Garut	Pengaduan, rehabilitasi sosial, pemulangan	Laki-laki, perempuan dan anak	Jl. Patriot No. 14, Garut, Tel: (0262) 232727, Email: <a href="mailto:dinsosnakerkabgarut@yahoo.co.id">dinsosnakerkabgarut@yahoo.co.id</a>
Badan Keluarga Berencana dan Pemberdayaan Perempuan Kab. Garut	Bagian Pengaduan	Kab.Garut	Informasi, sosialisasi tentang bahaya trafficking, pengaduan	Perempuan dan anak	Jl. Rumah Sakit Umum No. 2, Garut, Tel: (0265) 233675
P2TP2A Kab. Indramayu	Bagian Pengaduan	Kab. Indramayu	Pengaduan	Perempuan dan anak	Jl. Olah Raga No. 9, Komplek BTN Lama, Indramayu, Tel: (0234) 271088
RS. Bhayangkara TK IV Indramayu-Jabar	Pusat Pelayanan Terpadu (PPT)	Indramayu	Layanan kesehatan	Perempuan, laki-laki, anak	Jl. Raya Pantura Km. 73-75 Losarang, Indramayu- Jabar, Tel: (0234) 507877, HP: 085224585490 (Adi)
Dinsosnakertrans Kab. Indramayu	Bagian Rehabilitasi sosial&Bagian KTK-PM	Kab. Indramayu	Pengaduan, rehabilitasi sosial, pemulangan	Laki-laki, perempuan dan anak	Jl. Gatot Subroto No. 1, Indramayu, Tel: (0234) 274382, Email: <a href="mailto:dinsoskabindramayu@yahoo.co.id">dinsoskabindramayu@yahoo.co.id</a>

Badan Pemberdayaan Perempuan dan Keluarga Berencana Kab. Indramayu	Bagian Pengaduan	Kab. Indramayu	Informasi, sosialisasi tentang bahaya trafficking, pengaduan	Perempuan dan anak	Jl. Olah Raga No. 9, Komplek BTN Lama, Indramayu, Tel: (0234) 271088
SBMI Indramayu	Bagian Pengaduan	Kab. Indramayu	Pendampingan, konseling, pemberdayaan, reintegrasi	Pekerja migran dan korban perdagangan orang	Blok Carik RT 18/04 Desa Krasak Kec. Jatibarang-Indramayu, HP: 0852 2448 1957 atau 0877 17757016 (Juwarih), Email: <a href="mailto:sbmi_indramayu@yahoo.com">sbmi_indramayu@yahoo.com</a>
JALIN CIPPANAS	Bagian Pengaduan	Kab. Indramayu	Pendampingan, konseling, pemberdayaan, reintegrasi	Pekerja migran dan korban perdagangan orang, perempuan dan anak	Perumahan Taman Gatsu Indah Blok D No. 6, Kelurahan Karanganyar Kec/Kab. Indramayu, HP:081381066791, 087828675233, 089654644550, Email: <a href="mailto:jalincippanas@gmail.com">jalincippanas@gmail.com</a> ; <a href="mailto:jalin.cippanas@gmail.com">jalin.cippanas@gmail.com</a>
Gabungan Aliansi Rakyat Daerah Buruh Migran Indonesia (Garda BMI) cabang Indramayu	Bagian Pengaduan	Kab. Indramayu	Pengaduan, bantuan hokum, reintegrasi, layanan kesehatan	Pekerja migran dan korban perdagangan orang	Jl. Pahlawan I No. 16, RT 02/09, Lemah Mekar, Indramayu, HP: 081324032210 (Solihin Bistok)
Yayasan Kusuma Bongas	Bagian Pengaduan	Kab. Indramayu	Pengaduan, bantuan hokum, reintegrasi, layanan kesehatan	Pekerja migran dan korban perdagangan orang, perempuan dan anak	Jl. Penanggul, Desa Bongas, Indramayu, HP: 081320552400 (Syarifudin), E-mail: <a href="mailto:kusuma_bongas@yahoo.com">kusuma_bongas@yahoo.com</a>
P2TP2A Kab Kuningan	Bagian Pengaduan	Kab. Kuningan	Pengaduan	Perempuan dan anak	Jl. Siliwangi No. 88, Kuningan, Tel: (0232) 871015
Badan Keluarga Berencana dan Perlindungan Perempuan Kab. Kuningan	Bagian Pengaduan	Kab. Kuningan	Informasi, sosialisasi tentang bahaya trafficking, pengaduan	Perempuan dan anak	Jl. RE Martadinata, Ancaran, Kuningan. Tel: (0232) 871444, HP: 085224073773 (Gina Merani)

P2TP2A Kab. Majalengka	Bagian Pengaduan	Kab. Majalengka	Pengaduan	Perempuan dan anak	Jl. Ahmad Kusuma No. 58, Majalengka, Tel: (0233) 281608
Dinsosnakertrans Kab. Majalengka	Bagian Rehabilitasi sosial&Bagian KTK-PM	Kab. Majalengka	Pengaduan, rehabilitasi sosial, pemulangan	Laki-laki, perempuan dan anak	Jl. KH. Abdul Halim No. 498, Majalengka, Tel: (0233) 281122, Email: <a href="mailto:disnakerkabmajalengka@yahoo.co.id">disnakerkabmajalengka@yahoo.co.id</a>
Badan PMDesa Perempuan dan Keluarga Berencana Kab. Majalengka	Bagian Pengaduan	Kab. Majalengka	Informasi, sosialisasi tentang bahaya trafficking, pengaduan	Perempuan dan anak	Jl. Ahmad Kusuma No. 58, Majalengka, Tel: (0233) 281608, HP: 08122157873 (Titin Kabid PPPA)
P2TP2A Kab Purwakarta	Bagian Pengaduan	Kab Purwakarta	Pengaduan	Perempuan dan anak	Jl. Veteran, Purwakarta, HP: 087879948222 atau 08179202960 (Amelyaningsih)
Dinas Sosial Tenaga Kerja dan Transmigrasi Kab. Purwakarta	Bagian Rehabilitasi sosial&Bagian KTK-PM	Kab. Purwakarta	Pengaduan, rehabilitasi sosial, pemulangan	Laki-laki, perempuan dan anak	Jl. Veteran No. 3, Purwakarta, Tel: (0264) 200459, Email: <a href="mailto:dinsoskabpurwakarta@yahoo.co.id">dinsoskabpurwakarta@yahoo.co.id</a>
Badan Keluarga Berencana Pelayanan Ibu dan Anak Purwakarta	Bagian Pengaduan	Purwakarta	Informasi, sosialisasi tentang bahaya trafficking, pengaduan	Perempuan dan anak	Jl. Purnawarman Barat No. 519, Purwakarta, Tel: (0264) 201006
P2TP2A Kab. Subang	Bagian Pengaduan	Kab. Subang	Pengaduan	Perempuan dan anak	Jl. Darmodihardjo No. 3, Subang, Tel: (0260) 411015
Dinas Sosial Kab. Subang	Bagian Rehabilitasi sosial&Bagian KTK-PM	Kab. Subang	Rehabilitasi sosial, pemulangan	Laki-laki, perempuan dan anak	Jl. D.I Panjaitan No. 81, Subang, Tel: (0260) 411425, Email: <a href="mailto:dinsoskabsubang@yahoo.co.id">dinsoskabsubang@yahoo.co.id</a>

BadanPemberdayaan Masyarakat dan Keluarga Berencana Kab. Subang	Bagian Pengaduan	Kab. Subang	Informasi, sosialisasi tentang bahaya trafficking, pengaduan	Perempuan dan anak	Jl. Darmodihardjo No. 3, Subang, Tel: (0260) 411015, 085220620729 (Upit, Kasi Perlindungan Anak & Perempuan)
P2TP2A Sumedang	Bagian Pengaduan	Sumedang	Pengaduan	Perempuan dan anak	Jl. Dano No. 1, Sumedang, Tel: (0261) 201158
Dinas Sosial dan Tenaga Kerja kab. Sumedang	Bagian Rehabilitasi sosial&Bagian KTK-PM	Kab. Sumedang	Pengaduan, rehabilitasi sosial, pemulangan	Laki-laki, perempuan dan anak	Jl. Pangeran Kornel No. 241, Sumedang, Tel: (0261) 201691, Email: <a href="mailto:dinsoskabsumedang@yahoo.co.id">dinsoskabsumedang@yahoo.co.id</a>
Badan Pemberdayaan Masyarakat Pemerintahan Desa, Keluarga Berencana dan Perlindungan Perempuan Kab. Sumedang	Bagian Pengaduan	Sumedang	Informasi, sosialisasi tentang bahaya trafficking, pengaduan	Perempuan dan anak	Jl. Dano No. 1, Sumedang, Tel: (0261) 201158, HP: 08122441196 (Anne)
P2TP2A Kota Tasikmalaya	Bagian Pengaduan	Kota Tasikmalaya	Pengaduan	Perempuan dan anak	Jl. Yudanegara No. 75 A, Kota Tasikmalaya, Tel: (0265) 340212, HP 085223114202 (Endar)
P2TP2A Kab Tasikmalaya	Bagian Pengaduan	Kab Tasikmalaya	Pengaduan	Perempuan dan anak	Jl. Pemuda No. 2 B, Kab. Tasikmalaya Tel: (0265) 313036, HP: 085223186123 (Hj. Suniawati K)
Dinas Sosial Tenaga Kerja dan Transmigrasi Kab. Tasikmalaya	Bagian Rehabilitasi sosial &Bagian KTK-PM	Kab. Tasikmalaya	Pengaduan, rehabilitasi sosial, pemulangan	Laki-laki, perempuan dan anak	Komplek Perkantoran Sukapura, Desa Sukaasih, Kec. Singaparna, Kabupaten Tasikmalaya, Tel: (0265) 333156, 543000, Email: <a href="mailto:dinsoskabtasikmalaya@yahoo.co.id">dinsoskabtasikmalaya@yahoo.co.id</a>

Kantor Keluarga Berencana Perlindungan Perempuan Kota Tasikmalaya	Bagian Pengaduan	Kota Tasikmalaya	Informasi, sosialisasi tentang bahaya trafficking, pengaduan	Perempuan dan anak	Jl. Yudanegara No. 75 A, Kota Tasikmalaya, Tel: (0265) 340212, HP: 085223114202 (Endar)
Badan Pemberdayaan Masyarakat dan Keluarga Berencana Kabupaten Tasikmalaya	Bagian Pengaduan	Kab. Tasikmalaya	Informasi, sosialisasi tentang bahaya trafficking, pengaduan	Perempuan dan anak	Jl. Pemuda No. 2 B, Kab. Tasikmalaya, Tel: (0265) 313036; HP: 085223186123 (Hj. Suniawati K)
<b>Provinsi DKI Jakarta</b>					
Pusat Pelayanan Terpadu- Rumah Sakit POLRI	Bagian PPT (Pusat Pelayanan Terpadu)	Indonesia/ Nasional	Pengaduan, pendampingan korban, Layanan kesehatan	Laki-laki, perempuan dan anak	Jalan Raya Bogor Kramat Jati Jakarta Timur, Tel: (021) 8093288 ext 145, Fax: (021) 8094005, Email: <a href="mailto:ppt.rssukanto@yahoo.co.id">ppt.rssukanto@yahoo.co.id</a>
BNP2TKI (Badan Nasional Penempatan dan Perlindungan Tenaga Kerja Indonesia)	Direktur Pengamanan dan Pemulangan TKI	Indonesia/ Nasional	Pengaduan, penanganan kasus	Pekerja migran (TKI), laki-laki, perempuan	Jalan MT Haryono Kav 52, Pancoran, Jakarta Selatan, Fax (021) 7981205, Email: <a href="mailto:halotki@bnp2tki.go.id">halotki@bnp2tki.go.id</a> ,  Call Center (bebas pulsa): <b>0800-1000</b> (dapat diakses dari seluruh Indonesia baik melalui telepon rumah maupun telepon seluler).  Pengaduan telepon dari luar negeri: <b>+6221 29244800</b> (tidak bebas pulsa).  Pengaduan melalui SMS: Ketik <b>ACA#TKI#NAMA PENGIRIM#Masalah yang diadukan, kirim ke 7266.</b>



Balai Pelayanan Penempatan dan Perlindungan Tenaga Kerja Indonesia (BP3TKI) Jakarta	Bagian Pengaduan	Provinsi DKI Jakarta	Pengaduan, penanganan kasus	Pekerja migran (TKI), laki-laki, perempuan	Jl Pengantin Ali I No: 71, Ciracas, Jakarta Timur, Provinsi DKI Jakarta, Tel: (021) 5204091, Fax: (021) 87781841
Badan Pemberdayaan Masyarakat dan Perempuan dan Keluarga Berencana Provinsi DKI Jakarta	Bagian Pengaduan	Provinsi DKI Jakarta	Pengaduan, konseling, pemberian informasi	Perempuan	Jl. Jend. A. Yani Kav.64 By Pass Cempaka Putih, Jakarta Pusat, Tel: (021) 4246470 Ext. 120, Fax: (021) 42873758
SBMI (Serikat Buruh Migran Indonesia), Sekretariat Nasional – Jakarta	Bagian Pengaduan/ Divisi Advokasi	Indonesia/ Nasional	Pengaduan, bantuan hukum, pendampingan korban, reintegrasi	Pekerja Migran (TKI), korban perdagangan orang	Jl Pengadegan Utara 1 No 01 RT 08 RW 06, Pancoran, Jakarta, Tel/Fax: (021) 79193879, Email: <a href="mailto:secretariat@sbmi.or.id">secretariat@sbmi.or.id</a> Nomor pengaduan: 085217185558
PBM (Peduli Buruh Migran)	Bagian Pengaduan Kasus	Indonesia/ Nasional	Pengaduan, bantuan hukum, pendampingan korban, shelter, akses kesehatan, reintegrasi	Pekerja migran (TKI), korban perdagangan orang	Jl. Pori Raya No 27 RT 11/12 Kel. Pisangan Timur Jakarta Timur, Tel: (021) 4702795, Email: <a href="mailto:peduliburuhmigran@yahoo.co.id">peduliburuhmigran@yahoo.co.id</a> , HP: 081387385506 (Lily Pujiati)
Yayasan Pulih	Bagian Hotline/ Pengaduan Kasus	Indonesia/ Nasional	Konsultasi psikologis, rujukan, aaksi ahli psikologis	Laki-laki, perempuan	Jl. Teluk Peleng 63 A, Komplek AL-Rawa Bambu Pasar Minggu, Jakarta Selatan Tel: (021) 788 42580; Fax: (021) 782 3021, Hotline: 021 95002059, Email: <a href="mailto:info@pulih.or.id">info@pulih.or.id</a> , E-counselling: <a href="mailto:counselling@pulih.or.id">counselling@pulih.or.id</a>
LBH-Jakarta	Bagian Pengaduan Kasus	Provinsi DKI Jakarta	Bantuan hukum, pengaduan, konseling	Laki-laki, perempuan dan anak	Jl. Diponegoro No. 74, Jakarta, Tel: (021) 3145518; Fax: (021) 3912377, Email: <a href="mailto:lbhjakarta@bantuanhukum.or.id">lbhjakarta@bantuanhukum.or.id</a>

KePPaK Perempuan (Kelompok Peduli Penghapusan Tindak Kekerasan terhadap Perempuan dan Anak)	Hotline service dan Divisi Layanan	Provinsi DKI Jakarta	Pengaduan, pendampingan, konseling pemberdayaan pengorganisasian & bantuan hukum	Perempuan dan anak	Jl. Bintaro Utama I Blok 0-4 No.9 Bintaro-Pesanggrahan Jakarta Selatan Tel: (021) 7343692, Hotline service: 087877273285, Email: <a href="mailto:setkeppakperempuan@g.mail.com">setkeppakperempuan@g.mail.com</a>
Rumah Faye	Hotline service	Provinsi DKI Jakarta dan Batam	Pencegahan rescue/pembebasan korban pemulihan	Perempuan dan anak	Jl. Llingkar Mega Kuningan, Rasuna Said, The East Building Lt.20, Jakarta Selatan, Hotline service: 087784417213, Email: <a href="mailto:info@rumahfaye.or.id">info@rumahfaye.or.id</a>
LBH Apik Jakarta	Bagian Pengaduan Kasus	Provinsi DKI Jakarta	Pengaduan, konseling, bantuan hukum, pendampingan korban	Buruh migran, korban perdagangan orang	Jl. Raya Tengah No.31 Rt. 01/09, Kramatjati, Jakarta Timur, Tel: (021) 87797289; Fax: (021) 87793300 <a href="mailto:apiknet@centrin.net.id">apiknet@centrin.net.id</a>
Mitra Perempuan	Bagian pengaduan	Nasional	Pengaduan, bantuan hukum, pendampingan korban, konseling	Perempuan	Jl. Tebet Barat Dalam 111A/29, PO Box 4113, Jakarta, Tel: (021) 83790010, 8296952, Email: <a href="mailto:mitra@perempuan.or.id">mitra@perempuan.or.id</a> , <a href="http://www.perempuan.or.id">www.perempuan.or.id</a>
Asosiasi Tenaga Kerja Indonesia (ATKI-INDONESIA)	Bagian pengaduan	Nasional	Pengaduan, konseling, bantuan hukum, pendampingan korban	Buruh migran, korban perdagangan orang	Jl. Delima 1, Blok 70/2/8, Malaka Sari, Duren Sawit, Jakarta Timur. Tel: (021) 86617152, Email: <a href="mailto:atki.indonesia@gmail.com">atki.indonesia@gmail.com</a>
Solidaritas Perempuan (SP), Sekretariat Nasional	Bagian pengaduan	Indonesia/ Nasional	Pengaduan, konseling, bantuan hukum, shelter, pendampingan korban	Buruh migran, korban perdagangan orang	Jl. Siaga II RT.002 RW.005 No.36 Pasar Minggu; Kel. Pejaten Barat. Jakarta Selatan; Tel: (021) 79183108, 79181260, 7987976, Fax: (021) 7981479, E-mail: <a href="mailto:soliper@centrin.net.id">soliper@centrin.net.id</a>

Migrant Institute	Bagian Crisis Center	Nasional	Pengaduan, pemberian informasi, bantuan hukum, pemberdayaan ekonomi	Buruh migran, laki-laki, perempuan	Jl. Haji Ali No.40, Kampung Tengah, Kramat jati, Jakarta Timur, Tel/Fax: (021) 87793624, HP: 0818-0593-8825 (Nursalim)
Shelter Rumah Kita	Bagian Pengaduan	Depok	Pengaduan, konseling, pemulihan, pendampingan korban	Perempuan dan anak	Klinik Darma Ibu, Jl. Pinang II / 9, Desa Limo, Depok, HP: 087775651010 (Endang)
Migrant CARE	Bagian Pengaduan	Indonesia/ Nasional	Pengaduan, bantuan hukum, pendampingan korban	Buruh migran, laki-laki, perempuan	Jl. Perhubungan VIII No. 52 RT 001 RW 007, Kelurahan Jati, Kecamatan Pulogadung, Jakarta Timur 13220 Tel/Fax: 021-29847581 Email: <a href="mailto:secretariat@migrantcare.net">secretariat@migrantcare.net</a>
P2TP2A Provinsi DKI Jakarta	Bagian Pengaduan	Provinsi DKI Jakarta	Pengaduan, rujukan, pendampingan korban, pemberdayaan	Perempuan dan anak	Jl. Raya Bekasi Timur Km 18 Pulo Gadung Jakarta Timur, Tel: (021) 47882898, Fax: 47882899; Email: <a href="mailto:secretariat@p2tp2a-dki.org">secretariat@p2tp2a-dki.org</a> , <a href="http://www.p2tp2a-dki.org">www.p2tp2a-dki.org</a> Hotline: (021) 47882899 SMS 081317617622 Email: <a href="mailto:hotline@p2tp2a-dki.org">hotline@p2tp2a-dki.org</a>
Rumah Perlindungan Sosial Anak (RPSA) Bambu Apus DKI Jakarta	Direktorat Kesejahteraan Sosial Anak	Provinsi DKI Jakarta	Pengaduan, rehabilitasi sosial, pemulihan	Anak	Jl. Salemba Raya No 28, Jakarta Pusat, Tel: (021) 3144322
Pusat Krisis Terpadu - Rumah Sakit Cipto Mangunkusumo (PKT-RSCM)	Bagian Pengaduan	Provinsi DKI Jakarta	Layanan kesehatan	Laki-laki, perempuan dan anak	Lt. 2 IGD RS.Cipto Mangunkusumo, Jl. Diponegoro Raya No. 71, Jakarta, Tel/Fax: 021-316 2261, Email: <a href="mailto:pkt_rscm@yahoo.co.id">pkt_rscm@yahoo.co.id</a>

Rumah Perlindungan dan Trauma Center (RPTC) Kementerian Sosial RI	Bagian Penanganan kasus	Provinsi DKI Jakarta	Rehabilitasi sosial, pendampingan korban, pemulangan, shelter, reintegrasi sosial, konseling	Laki-laki, perempuan dan anak	Jl. Salemba Raya No 28, Jakarta Pusat, Tel: (021) 3144322
Pusat Krisis Terpadu “Melati” R. S. AL Mintoarjo	Bagian Pengaduan	Provinsi DKI Jakarta	Layanan kesehatan	Perempuan dan anak	Jl. Bendungan Hilir No. 17, Jakarta Pusat, Tel: (021) 5703081 ext. 223, HP: 0811995964 (Dwi Purwani)
Kementerian Sosial RI (Bidang Korban Tindak kekerasan Dan Pekerja Migran)	Direktorat Rehabilitasi Sosial Bidang RTS- Perempuan Korban Trafiking; Direktorat KTK-PM&Direktorat Kesejahteraan Sosial Anak	Indonesia/ Nasional	Penanganan korban, shelter, rehabilitasi sosial, reintegrasi	Pekerja migran, laki-laki, perempuan, anak	Jl. Salemba Raya No 28, Jakarta Pusat Tel: (021) 3144322, HP: 0815 8850 941 (Ulfah Kurniasari)
Lembaga Konsultasi Kesejahteraan Keluarga (LK3) – KEMENSOS	Bagian Konsultasi	Indonesia/ Nasional	Konseling, konsultasi, pelayanan, informasi, perlindungan, penjangkauan, pendampingan, rujukan	Laki-laki, perempuan, anak	Jl. Salemba Raya no,28, Jakarta, Tel: (021) 3907233
Hotline Kementerian Sosial	Bagian Pengaduan	Indonesia/ Nasional	Pengaduan	Laki, perempuan, anak	Nomor hotline: 082111 300911

Hotline Kementerian Pemberdayaan Perempuan dan Perlindungan Anak	Bagian Pengaduan	Indonesia/ Nasional	Pengaduan	Laki, perempuan, anak	Nomor hotline: 08123119001, 0821 25751234
Panti Sosial Perlindungan Bakti Kasih	Bagian Pengaduan Kasus	Provinsi DKI Jakarta	Shelter, rehabilitasi sosial	Perempuan, anak	Dinas Sosial Provinsi DKI Jakarta Jl. Gunung Sahari II No.6 Jakarta Pusat, Tel: (021) 4222497 /4222498, Fax: (021) 253639
Perhimpunan Advokat Indonesia (PERADI)	Bagian Pengaduan	Nasional	Bantuan hukum	Laki-laki, perempuan, anak	Grand Slipi Tower, Lantai 11 Jl. S.Parman Kav. 22-24 Jakarta Barat, Tel: (021) 25945192, 25945193, 25945195, 25945196, Fax: (021) 25945173, Email: <a href="mailto:info@peradi.or.id">info@peradi.or.id</a> , <a href="http://www.peradi.or.id">www.peradi.or.id</a>
Asosiasi Advokat Indonesia (AAI)	Bagian Pengaduan	Nasional	Bantuan hukum	Laki-laki, perempuan, anak	Plaza Gani Djemat Lt.7, Jl. Imam Bonjol No. 76-78, Jakarta, Tel: (021) 3147360 – 3147361, Fax: (021) 3147362, E-mail: <a href="mailto:sekretariat@aai.or.id">sekretariat@aai.or.id</a> , <a href="http://www.aai.or.id">www.aai.or.id</a>
SPILN (Serikat Pekerja Indonesia Luar Negeri)	Bagian pengaduan	Jakarta	Pengaduan, konseling, shelter, pelatihan, pendampingan hukum, pemulangan, reintegrasi sosial	Laki-laki dan perempuan (anak dan dewasa)	Jl. Tebet Barat Dalam VII C no. 11 Jakarta Selatan, HP: 0852119569990
Yayasan Nanda Dian Nusantara (YNDN)	Bagian Kasus	Jakarta	Pengaduan, konseling, shelter untuk anak, pendampingan, pemulangan, reintegrasi sosial	Laki-laki dan perempuan (khusus untuk anak)	Jl. Mesjid Raya No. 6 Cipayung Jakarta Timur, Tel: (021) 8448920, HP: 087838495182 (Roostien Ilyas), Email: <a href="mailto:roostienilyas@gmail.com">roostienilyas@gmail.com</a>

Kementerian Luar Negeri	Direktorat Perlindungan Warga Negara Indonesia dan Badan Hukum Indonesia	Indonesia (Nasional), dan Perwakilan Indonesia di luar negeri (Internasional)	Bantuan penanganan kasus; informasi perkembangan penanganan kasus WNI dan BHI di luar negeri ;konsultasi terkait perlindungan WNI dan BHI di luar negeri; perbantuan pemulangan WNI dan BHI bermasalah termasuk jenazah WNI dari luar negeri	Pekerja migran (TKI), laki-laki, perempuan	Jl. Taman Pejambon No.6 Jakarta Pusat, Tel. Sentral: (021) 3441508 <ul style="list-style-type: none"> <li>• Direktur Perlindungan WNI dan BHI Telp. (021) 3813186, Telp. Sentral Ext. 3008 Fax. (021) 3813152</li> <li>• Kepala Sub Direktorat Perlindungan WNI dan BHI di Luar Negeri Telp. (021) 3813186, Telp. Sentral Ext.4113</li> <li>• Kepala Sub Direktorat Perlindungan WNI di Indonesia Telp. Sentral Ext. 4112</li> <li>• Kepala Sub Direktorat Pengawasan Konsuler Telp. Sentral Ext. 4115</li> <li>• Kepala Sub Direktorat Bantuan Sosial dan Repatriasi WNI Telp. Sentral Ext. 4118</li> </ul>
International Organization for Migration (IOM)	Unit Counter Trafficking dan Labour Migration	Nasional dan Internasional	Pengaduan, bantuan akses layanan kesehatan, bantuan okum, pemulangan, reintegrasi	Laki-laki, Perempuan, anak	Gedung Sampoerna Strategic Square Lantai 12A, Jl. Jend. Sudirman Kav 45 – 46 Jakarta 12930, Tel: +62.21.57951275, Fax: +62.21.57951274, Email: <a href="mailto:iomjakarta@iom.int">iomjakarta@iom.int</a>
Solidarity Center (SC)	Unit Pekerja Migrant dan Trafficking	Nasional dan Internasional	Pengaduan	Laki-laki, Perempuan, anak	Cimandiri One Building, Lt 4, Jl. Cimandiri no. 1 Cikini Jakarta 10330. Telp.021-31936635, fax. 021-31903822, email: <a href="mailto:scindo@solidaritycenter.org">scindo@solidaritycenter.org</a>

## 8. Helpline Information

### 8.1 Hotlines in Indonesia

Institution	Hotline number	What problems can be addressed	Hours of operation
Hotline Kementerian Sosial	082111300911	- Domestic violence - Child abuse - Human trafficking - Neglected persons - Social issues	24 hours
Hotline Kementerian Pemberdayaan Perempuan dan Perlindungan Anak	08123119001 082125751234	- Women and children issues (child abuse, domestic violence, human trafficking, and other women and children issues)	24 hours
Call Center BNP2TKI	- "Halo TKI" (bebas pulsa): 0800- 1000 (dapat diakses dari seluruh Indonesia). - Nomor Pengaduan dari luar negeri: +6221 29244800 (This number is not free of charge) - SMS ke No. 7266. Ketik ACA#TKI#NAMA PENGIRIM#Masalah yang diadukan, kirim ke 7266. This number is for texting and only available within Indonesia. It is not free of charge.	- Exploited migrant workers and trafficking victims (assistance may include case complaints, case handling, repatriation, skills training, reintegration support)	24 hours
Kementerian Tenaga Kerja	- Telepon atau SMS ke nomor 0821 24 333 888 dan 0821 24 333 999. - Pengaduan juga dapat disampaikan melalui email ke alamat: ptkln_binapenta@yahoo.com	- Exploited migrant workers and trafficking victims (assistance may include case complaints and case handling)	Working hours
Kementerian Luar Negeri	021 381 31 86	- Exploited migrant workers and trafficking victims (assistance may include case complaints and case handling)	Working hours
SBMI (Serikat Buruh Migran Indonesia)	085217185558 (Devisi Advokasi)	- Exploited migrant workers and trafficking victims (assistance may include case complaints and case handling)	24 Hours

## 8.2 Telephone numbers of Indonesian Embassies in foreign countries<sup>3</sup>

Nomor telepon Perwakilan RI di Luar Negeri			
Negara (dan rangkaian)	Perwakilan	Alamat	Nomor telepon
Afganistan	Kabul	Malalai Watt, Shah-re-Naw, P.O. BOX 532 Kabul, Afghanistan	+93 797333444
Afrika Selatan	Pretoria	949 Francis Baard Street, Arcadia P.O. Box 13155 Hatfield 0028 Pretoria, South Africa	+27 840723391
Aljazair	Alger	B.P 62 El-Mouradia 16070, Alger-Algerie	+213 21694915
Amerika Serikat	Washington D.C.	2020 Massachusetts Avenue N.W. Washington, D.C. 20036 USA	+1 2027755200
Arab Saudi	Riyadh	Amru bin Umayah Al-Dhomry Street Riyadh Diplomatic Quarter - P.O. Box 94343, Riyadh 11693 Kingdom of Saudi Arabia	+966 598881945
Argentina	Buenos Aires	Mariscal Ramon Castilla 2901 1425, Capital Federal, Buenos Aires, Argentina	+54 91130631078
Australia	Canberra	8 Darwin Ave., Yarralumla, ACT 2600 Canberra, Australia	+61 450475094
Austria	Wina	Botschaft der Republik Indonesia, Gustav Tschermakgasse 5 – 7, A 1180 Wien, Austria	+43 (1) 476-230
Azerbaijan	Baku	Yasamal District, Xrebtovi Street 6, Passage 523, Apart 29 - Baku, Azerbaijan	+994 513104434
Bahrain	Manama	Juffair 324, Road 2432, Villa 2113, Manama, Kingdom of Bahrain, PO BOX 75109	+973 38380395
Bangladesh	Dhaka	Road No. 53, Plot No. 14, Gulshan 2 Dhaka 1212, Bangladesh	+880 1614444552
Belanda	Den Haag	Tobias Asserlaan 8, 2517 KC, Den Haag, Belanda	+31 628860509
Belgia	Brussel	Boulevard de la Woluwe, 38; 1200 Brussels, Belgium	+32 478957214
Bosnia-Herzegovina	Sarajevo	Splitska 9, Sarajevo 71000, Bosnia and Herzegovina	+387 63041599
Brasil	Brasilia	SES Av. Das Nações Qd. 805 LOTE 20, CEP. 70479-900 – Brasilia-DF, Brazil	+55 6191681068
Brunei Darussalam	Bandar Sri Begawan	Simpang 336, Jalan Kebangsaan Kampung kawasan diplomatik, Mukim Kianggeh, Bandar Seri Begawan BS811; Negara Brunei Darussalam	+673 2330180
Bulgaria	Sofia	5 Yosef Valdhard Street (53, Simeonovsko Shosse) Sofia 1700, Republic of Bulgaria	+359 876445416
Chili	Santiago	Las Urbinas 160, Providencia, Santiago, Chile	+56 978096348
Denmark	Kopenhagen	Ørehøj Alle 1, 2900 Hellerup, Copenhagen, Denmark	+45 (39) 624-422
Ekuador	Quito	Quiteno Libre E15-84, Bellavista Quito, Pichincha, Ecuador	+593 958830955

<sup>3</sup> Source: <http://www.kemlu.go.id/Pages/ServiceDisplay.aspx?IDP=5&IDP2=25&Name=ConsularService&I=id>



Ethiopia	Addis Ababa	Mekanissa Road, Higher 23, Kebele 13, House Number 1816, P.O. BOX 1004; Addis Ababa, Ethiopia	+251 929 901 406
Fiji	Suva	6th Floor, Ra Marama Building, 91 Gordon Street, Suva, Fiji Islands	+679 9926646
Filipina	Manila	185 Salcedo Street, Legaspi Village, Makati City - Metro Manila, Philippines (P.O. Box No. 1671 MCPO)	+63 28925061-68
Finlandia	Helsinki	Kuusisaarentie 3, 00340 Helsinki, Finland	+358 94770370
Hungaria	Budapest	H-1068, Budapest, Varosligeti Faszor 26, Hungary	+36 205785716
India	New Delhi	50-A, Kautilya Marg, Chanakyapuri, New Delhi – 110021, India	+91 8826590097
Inggris Raya	London	38 Grosvenor Square, London W1K 2HW, United Kingdom	+44 7881221235
Irak	Baghdad	Hay Al'lam Mahalla 220, Zukak 5, Building 8, Baghdad, Iraq	+964 7806610920
Iran	Teheran	180, Ghaemmaghmagh Farahani Ave., Tehran, 1686745616 – P.O. BOX 11155-4564, Tehran, Iran	+98 9121891952
Italia	Roma	Vian Campania 53-55, 00187, Roma, Italia	+39 0642009148
Jepang	Tokyo	5-2-9 Higashi Gotanda, Shinagawa-Ku, Tokyo 141-0022 Japan	+81 8035068612
Jerman	Berlin	Lehrther Strasse 16-17, 10557 Berlin, Bundesrepublik Deutschland	+49 1527526930
Kamboja	Phnom Penh	No. 1, Street 466 Corner Preah Norodom Boulevard, Sangkat Tonle Bassac, Khan Chamkarmon, P. O. Box 894, Phnom Penh, Cambodia	+855 12813282
Kanada	Ottawa	55 Parkdale Avenue Ottawa, Ontario, K1Y 1E5 Canada	+1 6134101481
Kazakhstan	Astana	26/1 Saraishyk Street, Diplomatic Town Astana, 010000, Kazakhstan	+7 775886934
Kenya	Nairobi	Menengai Road, Upper Hill, P.O. Box 48868 – 00100, Nairobi, Kenya	+254 733133000
Kolombia	Bogota	Carera 11 No. 75 - 27/29; Bogota, D.C., Colombia	+57 3506640832
Korea Selatan	Seoul	380, Yoidaebang-ro, Youngdeungpo-ku, Seoul, 150-895, Republic of Korea	+82 1053942546
Korea Utara	Pyong Yang	Munsudong Foreigner's Building, Taedonggang District, P.O. Box 178 Pyongyang, DPR of Korea	+850 1912500864
Kroasia	Zagreb	Prilaz Gjure Deželica 19, 10000, Zagreb, Kroasia	+385 958624633
Kuba	Havana	5th Ave No. 1607 Esq a 18, Miramar - Playa, Havana, Cuba	+53 52852920
Kuwait	Kuwait City	Rashid bin Ahmad Al Roumi Street, Block 1, Building No. 2, Daiya - Al Asimah	+965 97206060
Laos	Vientiane	Kaysone Phomvihane Avenue, P.O. Box 277, Vientiane, Lao P. D. R	+856 2076779508
Libanon	Beirut	Presidential Palace Avenue, Rue 68 Sector 3, Building No. 3237, Baabda, Lebanon, P.O. BOX 40007, Baabda, Lebanon	+961 5924682
Libya	Tripoli	Hay Al Karamah, Qorbi Tariiq Al Sari'I, Ammama Al Saraaj Tripoli, Libya	+218 (21) 484-2067
Madagaskar	Antananarivo	Lot II-J 2 ter Ivandry, Antananarivo 101, Madagascar	+261 (20) 2324915, 2333677, 2366096
Malaysia	Kuala Lumpur	No. 233 Jalan Tun Razak, 50400 Kuala Lumpur, P.O. BOX 10889, Malaysia	+60 321164016
Mauritius		(rangkapan KBRI Nairobi)	+230 7466672

Meksiko	Mexico City	Julio Verne No. 27, Colonia Polanco, Mexico, D.F, 11560 Mexico	+52 (1) 5562985506
Mesir	Cairo	13, Aisha Taimouria Street. Garden City Cairo, Egypt	+20 (2) 794-7200, 794-7209, 792-5451, 792-5452, 794-7356
Maroko	Rabat	63, Rue Beni Boufrah, Souissi, Rabat, Marocco	+212 661095995
Mozambik	Maputo	Avenida Kenneth Kaunda Sommerschild No. 7882927 Maputo, 1102 Mozambique	<b>+258 21487020,</b> <b>21494227</b>
Myanmar	Yangon	100, Pyidaungsu Yeiktha Road, Dagon Township, Yangon , Myanmar 11191	+95 (1) 254-465, 254-469
Namibia	Windhoek	103, Nelson Mandela Avenue, Klien Windhoek – P.O. Box 20691 – Windhoek, Republic of Namibia	+264 811555001
Nigeria	Abuja	4 Salt Lake Street Off Gana Street, Maitama, Abuja, Nigeria	+234 7082014956
Norwegia	Oslo	Fritznersgate 12, 0244 Oslo, Norway	+47 22125130
Oman	Muscat	Building No. 1091, Way 3015 Al Shatti Qurum, PO Box 642, PC 115 Muscat, Oman	+968 94069230
Pakistan	Islamabad	Diplomatic Enclave I Street 5, Ramna G-5/4, Islamabad, Pakistan 44000	+92 3458571989
Panama	Panama City	Oceania Business Plaza, Torre 2000, Moduló, 21-A, Calle Isaac Hanono Missri, Punta Pacifica Ciudad de Panamá, República de Panama	+507 69571775
Papua Nugini	Port Moresby	Kiroki Street, Sir John Giuse Drive Sec. 410, Lot. 1-2, Gordon 5 PO BOX 7165, Boroko, Port Moresby, Papua New Guinea N. C. D,	+675 73963011
Perancis	Paris	47-49, Rue Cortambert, 75116 Paris, France	+33 (0) 621122109
Persatuan Emirat Arab	Abu Dhabi	Zone 2 Sector 79, Villa No.474, Sultan Bin Zayed Street (32), Al Bateen Area P.O. BOX 7256, Abu Dhabi, United Arab Emirates	+971 566156259
Peru	Lima	Av. Las Flores 334 – 336, San Isidro - Lima 27, Peru	+51 997936462
Polandia	Warsawa	Ul. Estonska 3/5 Saska Kepa, 03-903 Warszawa, Poland	+48 570708534
Portugal	Lisabon	Rua Miguel Lupi, No. 12 lantai 1, Lisboa 1249-080, Portugal	+351 213932070
Qatar	Doha	Al Maahed Street, Al Salata Al Jadeeda, P.O. BOX 22375, Doha State of Qatar	+974 33322875
Republik Ceko	Praha	Nad Budankami II/7 150 21, Praha 5 – Smichov, Czech Republic	+420 727830878
Republik Rakyat Tiongkok	Beijing	Dongzhimen Wai Dajie No.4, Chaoyang DiDistrict, Beijing, 100600, People's Republic of China	+86 13911435422
Rumania	Bucharest	Strada Gina Patrichi (Orlando) No. 10, Sector 1, 010 449, Bucharest, Romania	+40 758858888
Rusia	Moscow	Novokuznetskaya Ulitsa No. 12-14, Moskow, Federasi Rusia	+7 (495) 9519549
Selandia Baru	Wellington	70, Glen Road, Kelburn P.O. Box 3543, Wellington - 6012, New Zealand	+64 21885741
Senegal	Dakar	Avenue Cheikh Anta Diop, À Côte de Ecole Enea BP 5859, Dakar, Senegal	+221 786371474
Serbia	Beograd	Bulevar Kneza Aleksandra Karadjordjevica 18, Beograd 11040 , P.O. Box 559, Serbia	+381 69209799

Seychelles		(rangkapan KBRI Nairobi)	+248 2604948
Singapura	Singapura	7 Chatsworth Road, Singapore 249761	+65 6737-7422
Slovakia	Bratislava	Brnianska 31, 811 04 Bratislava; Slovak Republic	+421 254419886
Spanyol	Madrid	Calle Agastia No. 65, 28043 Madrid, Spain	+34 619312380
Sri Lanka	Colombo	400/50 Sarana Road, Off Bauddhaloka Mawatha Colombo – 7, Sri Lanka	+94 777900154
Sudan	Khartoum	Street 35, No. 17, Amarat, Khartoum, Sudan P.O. BOX 13374	+249 998998053
Suriah	Damascus	Mazzeh, Eastern Villas, Al Madina Al-Munawara, Street. 132 Block 270/A, Building No.26 P.O. BOX 3530, Damascus, Syria	+963 954444810
Suriname	Paramaribo	Van Brussellaan 3, Uitvlugt, P.O. Box 157, Paramaribo, Suriname, South America	+597 8793162
Swedia	Stockholm	Kungsbroplan 1/4 TR, 112 27 Stockholm, Sweden	+46 728635460
Swiss	Bern	Elfenuweg 51; 3006 Bern, Switzerland	+41 (31) 352-0983
Taiwan	Taipei	6F, No 550, Rui Guang Road, Neihu District, Taipei 114, Taiwan	+886 287526170
Tanzania	Dar Es Salaam	299, Ali Hassan Mwinyi Road, Upanga, P.O. BOX 572, Dar Es Salaam, Tanzania	+255 789333023
Thailand	Bangkok	600-602 Petchburi Road, Payathai, Ratchatewi, Bangkok 10400 Thailand	+66 99031103
Timor Leste	Dili	Rua Gov. Cesar Maria de Serpa Rosa, Farol, Palapaso, Dili, Timor Leste	+670 3317107, 3311109
Tunisia	Tunis	15, Rue du Lac Malaren, BP 58, Les Berges du Lac, 1053 - Tunis, Tunisia	+216 (71) 860-377, 860-702, 860-842, 963-973
Turki	Ankara	Abdullah Cevdet Sokak No. 10, P.O. BOX 42, Cankaya 06880, Turki	+90 532352298
Uganda		(rangkapan KBRI Nairobi)	+256 794888177
Ukraina	Kyiv	Ulitsa Otto Shmidta 8, 04107 Kyiv, Ukraine	+380 503347917
Uzbekistan	Tashkent	73, Yahyo Gulomov St., Tashkent 700000, Uzbekistan	+998 909591769
Vatikan	Vatican	Via Marocco 10, 00144 EUR - Roma, Italia	+379 39065918610
Venezuela	Caracas	Avenida El Paseo con Calle Maracaibo, Quinta INDONESIA, Prados del Este, Caracas 1080, Venezuela	+58 2122752291
Vietnam	Hanoi	50 Ngo Quyen Street, Hanoi, Vietnam	+84 1205231990
Yaman	Sana`a	Beirut Street, Faj Attan, P.O. Box 19873 Hadda, Sana'a, Republic of Yemen	+967 738115555
Yordania	Amman	Ali Seedo Al-Kurdi Street No. 13, Al-Sweifiyeh P.O. BOX 811784; Amman 11181, Yordania	+962 775194123
Yunani	Athens	99, Marathonodromon Street, 15452 Paleo Psychico, Athens, Greece	+30 6946460015
Zimbabwe	Harare	3 Duthie Avenue, Belgravia, P.O. BOX CY 69 Couseway Harare, Republic Zimbabwe	+263 739596206